

Maximizing the Power of Your Data

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Objectives

- ✓ Explore selected LTC Trend Tracker reports & features including: re-hospitalization, five-star predictor, quality measures and others
- ✓ Understand how to interpret the data contained in key reports and how to formulate that data into meaningful and actionable stories and plans.
- ✓ Hear case examples how members they use the information provided through LTC Trend Tracker to enhance their ability to meet organizational goals and priorities.



LTctrendtrackerSM

YOUR QUALITY & PERFORMANCE SOLUTION

**Your
Member
Resource**

AHCA Quality Metrics

Survey History

Resident Characteristics

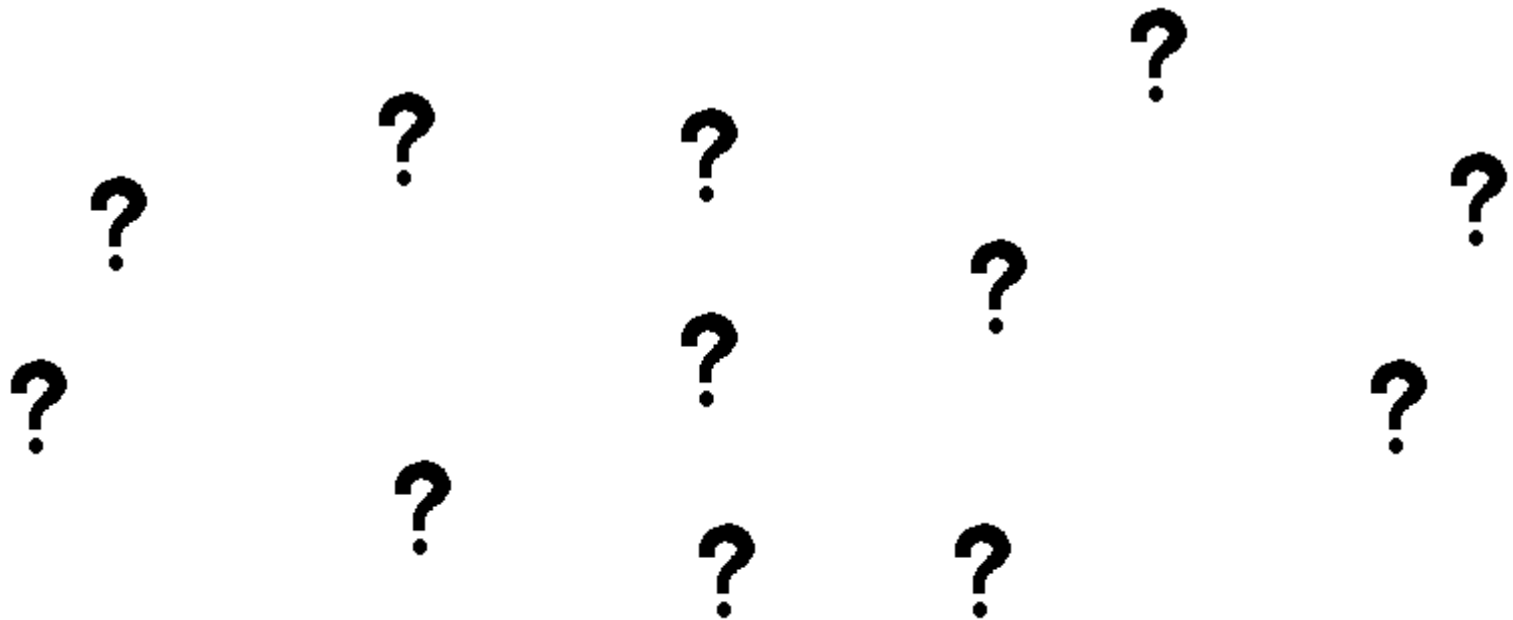
Staffing Information

Cost Report & Medicare Utilization

CMS Five Star Rating

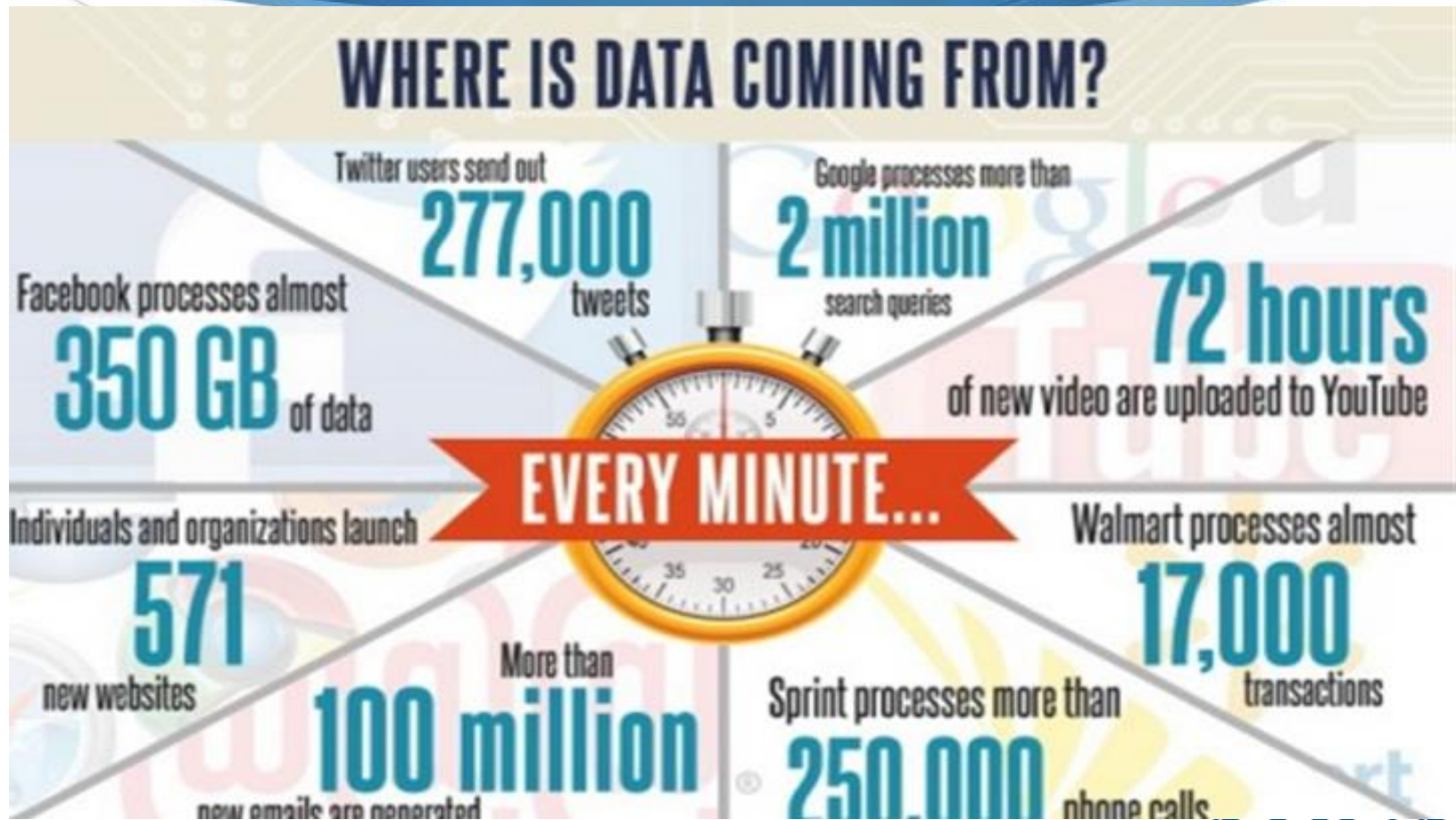
www.ltctrendtracker.com

Ask Questions



Data

Data out on the internet



<http://removeandreplace.com/2013/03/13/how-much-data-is-on-the-internet-and-generated-online-every-minute>

Data that you collect

- ✓ MDS
- ✓ Resident, family, staff satisfaction
- ✓ Turnover data
- ✓ Clinical
- ✓ Survey
- ✓ Financial Data
- ✓ Census
- ✓ Workers Comp
- ✓ Rehospitalization
- ✓ RUG info

2011 and 2012 MDS Submissions

✓ 2011 – 19,660,164

✓ 2012 – 20,045,185

These reports become public

- ✓ Resident Census and Condition Report
- ✓ Application for MCR and MCD
- ✓ QM Report
- ✓ Cost Report
- ✓ Survey Report

What people know about you

- ✓ Five Star
- ✓ ProPublica– can read your 2567
- ✓ Hospitals track your data
- ✓ Yelp
- ✓ Google

[Home](#)[Datasets](#)[Medicare Websites and Directories](#)[Developers](#)[Help](#)[About](#)

[Home](#) → [Nursing Home Compare](#)



Official Nursing Home Compare Data

These are the official datasets used on the Medicare.gov [Nursing Home Compare Website](#) provided by the Centers for Medicare & Medicaid Services. These data allow you to compare the quality of care at every Medicare and Medicaid-certified nursing home in the country, including over 15,000 nationwide.

Download All Data

[Microsoft Access Database](#)

Updated: Jul 3, 2013

[CSV Flat Files – Revised](#)

Updated: Jul 3, 2013

Supporting Documentation

- [About Nursing Home Compare Downloadable Database](#) - PDF (216KB)
- [About Inspections Results](#) - PDF (143KB)
- [About the Nursing Home Ratings](#) - PDF (89KB)
- [About the Nursing Home Residents](#) - PDF (106KB)
- [About the Nursing Home Staff](#) - PDF (93KB)
- [Nursing Home Compare Flat Files - Revised Format Download](#) - PDF (321KB)
- [Measure Dates](#) - Link to Dataset

What hospitals know about you

- ✓ Readmission Rate
- ✓ Responsiveness to inquires
- ✓ Clinical Outcomes
- ✓ Five Star Rating
- ✓ Cost Report Data

How often do you look?

- ✓ Five Star Data?
- ✓ Resident Condition and Census Report
- ✓ QM Report
- ✓ QI Report
- ✓ Application for MCR and MCD

Do you look at your five star preview report

- ✓ Do you know what your rating is prior to it coming out?

ACOs and Data

- ✓ ACOs want to see data comparison
 - Five Star
 - Outcomes
 - Survey
 - Staffing
 - Clinical

LTC Trend Tracker and ACOS

- ✓ Clinical Outcomes
 - Restraint utilization
 - Pressure Ulcer
 - Vaccine
- ✓ Risk Adjusted Rehospitalization
- ✓ Five Star
- ✓ Operation-- Survey

Data and Referral Sources

- ✓ Referral Sources want to see outcome
- ✓ Show trends over time
- ✓ Comparison against peers
- ✓ Determine your market needs, market share
- ✓ Regulatory, clinical and staffing

Medicare Outcomes

- ✓ Rehospitalization Rates are lower
- ✓ Trends in return home are X%
- ✓ Specialization units

QAPI and Data

QAPI Meetings



"I think these face-to-face meetings
are so important, don't you?"

QAPI Basics

- ✓ 5 elements of for QAPI
 1. Design and Scope
 2. Governance and Leadership
 3. Feedback, Data Systems and Monitoring
 4. Performance Improvement Projects
 5. Systematic Analysis and Systemic Action

Feedback, Data Systems, and Monitoring

- ✓ Monitor care and services
- ✓ Process for feedback using performance indicators
- ✓ Monitor wide range of care processes and outcomes
- ✓ Review findings against facility benchmarks
- ✓ Track, investigate and monitor adverse events
- ✓ Implement plans to prevent recurrence

Benchmarking

- ✓ Use LTCT for external and internal
- ✓ Allows you to check your performance to others
- ✓ Are you higher or lower than your peers?
- ✓ The basis for your QAPI program

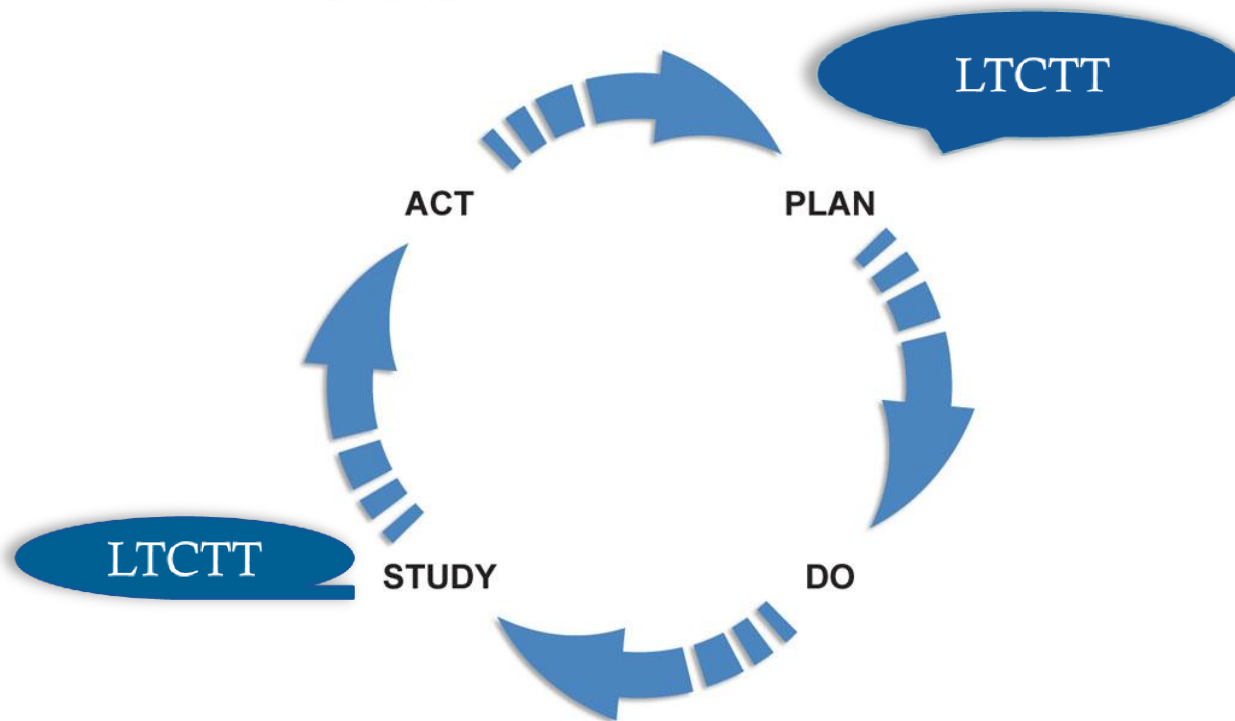
LTCTT and QAPI

- ✓ Use in Element 3– Feedback, Data Systems and Monitoring
 - Benchmarking
 - Look at historical trends
 - Set your goals
 - Print Graphs or download data into excel for correlation analysis

QAPI Meetings

- ✓ CASPER Reports—Staffing, Survey History, Resident Characteristic Reports
- ✓ NH QM
- ✓ Five Star Reports
- ✓ Cost Report
- ✓ Medicare Utilization Report
- ✓ Rehospitalization Report

PDSA



Frame the problem

- ✓ 1. Recognition
- ✓ 2. review previous findings

Communicate results

- ✓ Communicate the results of the issue
- ✓ Present action

How do you solve ?

- ✓ You collect data
- ✓ And analysis the data

Why is data important?

- ✓ Allows you to set priorities on what you are going to work on
- ✓ Allow you to track and trend the good things in your building
- ✓ Essential to QAPI

Stuff you already do

- ✓ Frame the problem
- ✓ Solve the problem
- ✓ Communication and acting on the results

Stand Up Meetings

- ✓ What data do you collect at Stand up?

How to Use to LTC Trend Tracker

Benefits of LTC Trend Tracker

- ✓ AHCA member resource
- ✓ Benchmarking against your peers
- ✓ Increases efficiency – saves you time
- ✓ Data in one central place – pulled using Medicare number

Data Sources

Data for reports uploaded by AHCA for centers
(identified by their Medicare provider number)

Report	Data Source
CASPER Reports	Collected at time of survey
Cost Report	Full cost report submitted to your MAC
Five-Star and Quality Measures	Nursing Home Compare
Medicare Patient Days by RUG Category	LTC Trend Tracker participants
AHCA Metrics	MDS 3.0
Antipsychotic	MDS 3.0
Turnover and Retention	Annual <i>AHCA Skilled Nursing Staffing Report</i>

Peer Group Selection

1) Pick Your Area

- ✓ National
- ✓ State
- ✓ County
- ✓ City
- ✓ Zip Code
- ✓ Develop a custom peer group

2) Pick Your Peer Group



Reports

AHCA Quality Metrics

- ✓ Rehospitalization
- ✓ Discharge to Community
- ✓ Length of Stay

How Risk Adjustment Works

Provider A Low Acuity

- ✓ 100 admissions in a year
- ✓ Monthly d/c to hospital 10
- ✓ Actual Rehospitalization rate 10%
- ✓ Risk adjusted rate 25%

Provider B High Acuity

- ✓ 100 admissions in a year
- ✓ Monthly d/c to hospital 25
- ✓ Actual Rehospitalization rate 25%
- ✓ Risk adjusted rate 10%

Risk-Adjusted Rate

- ✓ Uses logistic regression (a statistical method that can adjust for multiple clinical characteristics [e.g., age and gender] at the same time)

$$\left(\frac{\text{Actual Rehospitalization}}{\text{Expected rehospitalization}} \right) \times \text{National Average} = \text{Risk Adjusted Rate}$$

Data Source

- ✓ MDS 3.0
- ✓ Over a 12-month period
- ✓ Based on admission assessment (5 day or OBRA)
- ✓ Discharge assessment

Rehospitalization Data

- ✓ MDS 3.0-based measure

- Adjusted rate
- Expected rate
- Actual rate

PointRight[®] Pro 30[™]
Rehospitalization

- ✓ Use in telling your story to hospitals
- ✓ Benchmark your Rehospitalization to your peers

Risk Adjustment Variables Used

✓ **Demographic**

- Age >65
- Male
- Medicare as Primary Payor

✓ **Functional Status**

- Total Bowel Incontinence
- Eating dependent
- Needs 2 person assistance in ADLs
- Cognitive Impairment (Dementia)

✓ **Prognosis**

- End Stage prognosis poor
- Recently rehospitalized
- Hx of Respiratory Failure
- Receiving Hospice Care

✓ **Clinical Conditions**

- Daily pain
- Pressure Ulcer Stage >2 (split into 4 variables)
- Venous Arterial Ulcer
- Diabetic Foot Ulcer

Risk Adjustment Variables Used (continued)

✓ Diagnoses

- Anemia
- Asthma
- Diabetes Mellitus
- Hx of Viral Hepatitis
- Hx of Septicemia
- Hx of Heart Failure
- Hx of Internal bleeding

✓ Services & treatments

- Dialysis
- Insulin prescribed
- Ostomy care
- Cancer Chemotherapy
- Receiving Radiation Therapy
- Continue to receive IV Medication
- Continue to receive oxygen
- Continued tracheostomy care

Rehospitalization

How to interpret your results

	Jun-13	Sep-13	Dec-13	Mar-14	Jun-14
Actual Rehospitalization	21.10%	21.00%	23.60%	22.60%	20.90%
Expected Rehospitalization	22.10%	22.30%	23.50%	22.70%	22.10%
Ratio (actual/expected)	0.95	0.94	1.00	1.00	0.95
Risk Adjusted Rehospitalization	18.60%	18.40%	17.90%	17.70%	16.70%

- ✓ How do I compare to others? – look at risk adjusted results
- ✓ Are you getting better? – look at your actual results
- ✓ Are you admitting sicker patients? – look at your expected
- ✓ Are you admitting more or less than expected? – look at your actual to expected ratio



How to interpret your results

	Jun-13	Sep-13	Dec-13	Mar-14	Jun-14
Actual Rehospitalization	21.10%	21.00%	23.60%	22.60%	20.90%
Expected Rehospitalization	22.10%	22.30%	23.50%	22.70%	22.10%
Ratio (actual/expected)	0.95	0.94	1.00	1.00	0.95
Risk Adjusted Rehospitalization	18.60%	18.40%	17.90%	17.70%	16.70%

Risk adjusted is getting better but your actual & expected have not

- Means you are doing better compared to others but you are not improving much
- Your admissions have about the same acuity over time (e.g. they are not sicker in Jun 2014 compared to Jun 2013 – based on expected rate)
- Your ratio is 1.0 or less meaning you send fewer patients back to the hospital than expected (this is why your risk adjusted value is 3-4% points less than your actual (21% vs 18%)- however you still have room to do better since your ratio is close to 1.0 most of the time.

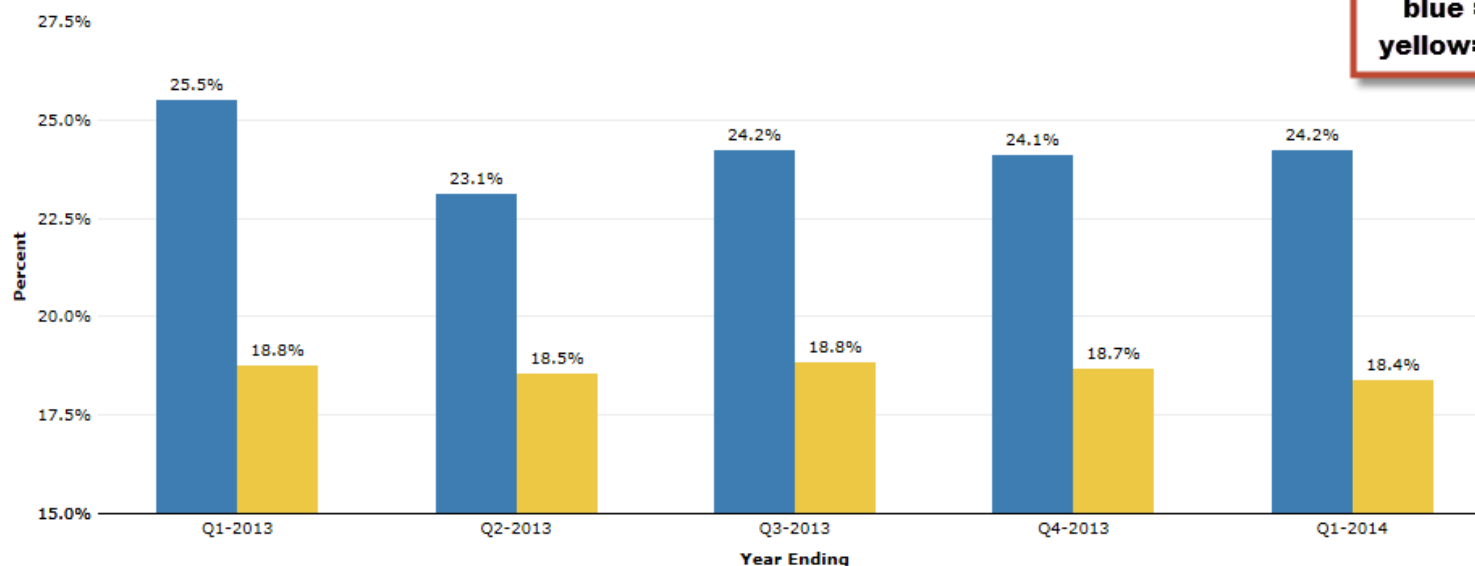
Rehospitalization Report

						
Home Dashboard Run a Report Save or Schedule a Report Saved & Scheduled Reports Administration RUGs Upload Download Data		Org: Center 09005 Geographic Market: Custom, Custom, Custom, Custom Peer Type: All peer types <div> PRINT EXPORT TO EXCEL CSV EXPORT TO PDF </div> <div> click on the more button to see more historical data </div>				
	Apr 2013 - Mar 2014 (1)	Jan 2013 - Dec 2013	Oct 2012 - Sep 2013	Jul 2012 - Jun 2013	Apr 2012 - Mar 2013	
Average Rehospitalization	105	103	106	100	116	My Centers
	52	54	55	54	55	My Peers More ...
	53	49	51	45	61	Diff
Actual Rehospitalization Rate	24.2%	24.1%	24.2%	23.1%	25.5%	My Centers
	18.4%	18.7%	18.8%	18.5%	18.8%	My Peers More ...
	5.8%	5.4%	5.4%	4.6%	6.7%	Diff
Expected Rehospitalization Rate	24.5%	24.7%	24.9%	26.0%	26.4%	My Centers
	18.8%	18.9%	19.0%	19.0%	19.1%	My Peers More ...
	5.7%	5.8%	5.9%	7.0%	7.3%	Diff
Risk Adjusted Rehospitalization Rate	17.5%	17.5%	19.0%	17.4%	18.9%	My Centers
	17.3%	17.7%	19.4%	19.2%	19.2%	My Peers More ...
	0.2%	-0.2%	-0.4%	-1.8%	-0.3%	Diff
Exclusion Key						

Actual Rehospitalization

Rehospitalization Rate AHCA Measure Report: Actual Rehospitalization Rate

Center chosen: Center 09065. Peer geography: Custom peer geography. No peer type restriction. Centers from My Org are not included in peer group.



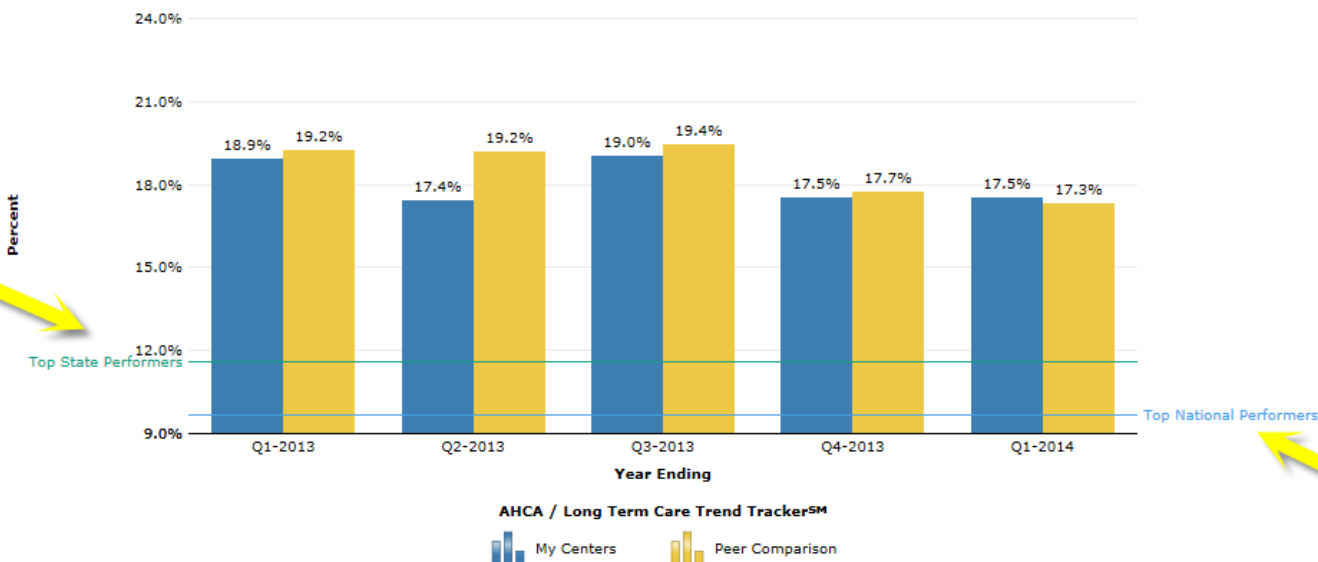
AHCA / Long Term Care Trend TrackerSM

My Centers Peer Comparison

Risk Adjusted Trend

Rehospitalization Rate AHCA Measure Report: Risk Adjusted Rehospitalization Rate

Center chosen: Center 09065. Peer geography: Custom peer geography. No peer type restriction. Centers from My Org are not included in peer group.



Percentile info

	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
My Centers	18.9%	17.4%	19.0%	17.5%	17.5%
Peers	20.8%	20.9%	20.6%	18.6%	18.5%
Center Ranking					
Center State Ranking	38%	30%	37%	41%	42%
Center National Ranking	61%	50%	63%	65%	66%
National Comparison					
Top Performer (Nation)	10.8%	10.7%	10.7%	9.7%	9.7%
90th Percentile (Nation)	24.3%	24.0%	23.9%	21.8%	21.6%
75th Percentile (Nation)	20.9%	20.8%	20.7%	18.8%	18.6%
50th Percentile (Nation)	17.5%	17.3%	17.3%	15.7%	15.5%
25th Percentile (Nation)	14.0%	13.9%	13.9%	12.6%	12.5%
10th Percentile (Nation)	10.7%	10.6%	10.6%	9.7%	9.6%
State Comparison					
Top Performer (State)	13.5%	13.4%	13.0%	11.4%	11.6%
90th Percentile (State)	28.5%	28.9%	28.2%	26.0%	25.6%
75th Percentile (State)	25.0%	25.1%	24.6%	22.6%	21.6%
50th Percentile (State)	20.8%	21.0%	20.2%	18.3%	18.6%
25th Percentile (State)	17.2%	16.4%	16.6%	14.5%	14.5%
10th Percentile (State)	13.9%	13.7%	12.8%	11.3%	11.4%



Discharge to Community

- ✓ Determine how you compare in your d/c to community rate
- ✓ Private home, apartment, board/care, assisted living, or group home as indicated on MDS discharge assessment
- ✓ Uses MDS Data from the d/c assessment

Discharge to Community Report

	Jan 2013 - Dec 2013 (1)	Oct 2012 - Sep 2013	Jul 2012 - Jun 2013	Apr 2012 - Mar 2013	Jan 2012 - Dec 2012	
Average Annual Discharge to Community	141	132	126	124	132	My Centers
	95	94	93	93	92	My Peers More ...
	46	38	33	31	40	Diff
Actual Discharge to Community Rate	61.0%	57.9%	59.4%	57.9%	60.0%	My Centers
	54.7%	54.4%	54.1%	54.1%	54.1%	My Peers More ...
	6.3%	3.5%	5.3%	3.8%	5.9%	Diff
Expected Discharge to Community rate	62.0%	61.8%	61.4%	62.3%	62.1%	My Centers
	58.3%	58.2%	58.0%	57.9%	58.0%	My Peers More ...
	3.7%	3.6%	3.4%	4.4%	4.1%	Diff
Risk-Adjusted Discharge to Community rate	61.7%	58.4%	58.6%	56.3%	58.5%	My Centers
	58.8%	58.1%	56.6%	56.8%	56.8%	My Peers More ...
	2.9%	0.3%	2.0%	-0.5%	1.7%	Diff

Exclusion Key

NA(1) - Small Sample Size

Discharge to Community

- ✓ The measure is risk adjusted using 59 variables in six domains: demographic, functional status, prognosis, clinical conditions, clinical treatments, and clinical diagnoses

Discharge to Community

- ✓ Determine how you compare in your d/c to community rate
- ✓ Private home, apartment, board/care, assisted living, or group home as indicated on MDS discharge assessment
- ✓ Uses MDS Data from the d/c assessment

How to use DC to Community

- ✓ See how you are doing on your dc rate to home and other nonclinical settings
- ✓ It can also tell you if you are sending more or fewer than expected individuals back to the community given the clinical characteristics of the population of individuals admitted to your center
- ✓ Use negotiations with hospitals, Manage Care organizations and others.

Sample Report

Actual Discharge to Community Rate	73.0%	71.3%	70.9%	72.4%	75.2%	My Centers	More ...
	58.8%	58.8%	58.6%	58.6%	58.3%	My Peers	
	14.2%	12.5%	12.3%	13.8%	16.9%	Diff	
Expected Discharge to Community rate	66.8%	67.0%	66.0%	67.4%	68.9%	My Centers	More ...
	59.1%	59.2%	59.0%	59.0%	58.8%	My Peers	
	7.7%	7.8%	7.0%	8.4%	10.1%	Diff	
Risk-Adjusted Discharge to Community rate	68.7%	66.6%	67.0%	65.0%	66.0%	My Centers	More ...
	62.9%	62.5%	62.0%	60.5%	60.5%	My Peers	
	5.8%	4.1%	5.0%	4.5%	5.5%	Diff	

How do I compare to others? – look at risk adjusted results

How do I compare to myself – look at your actual results

Are you admitting sicker patients? – look at your expected

LOS Metric

- ✓ LOS is a popular measure, particularly among payors (e.g. MCOs) and in new payment models (e.g. ACOs)
- ✓ LOS is not a quality measure;
 - Rather, LOS can be used as an efficiency measure, which needs to be interpreted in the context of other quality measures, for example
- ✓ There are multiple ways to calculate LOS

Issues to consider when measuring LOS

- ✓ What is end date?
 - What do you do with individuals who are rehospitalized?
 - Do you include individuals who die?
 - How do you count LOS for people who don't go home?
- ✓ How do you deal with patients who are an outlier with very long LOS that can skew the results?
- ✓ How many people must be included in the measure to have stable results over time?
- ✓ How do you risk adjust for differences in patient acuity?
 - “My patients are sicker than yours.”

Calculating AHCA's Length of Stay (LOS)

- ✓ Calculated only for new admissions to a nursing center from a hospital.
 - New admissions are defined as any admission from a hospital with no prior SNF stay in the 100 days prior to the admission MDS assessment. (this matches the discharge to community measure)
- ✓ Each person's LOS is calculated based on the number of days between their admission and "final" discharge from the Center.
 - Final discharge is defined as being discharged back to the community
 - If they are not discharged from the center within 120 days from admission they are assigned a LOS of 120 days no matter how long they stay past 120 days.

What happens when a person is rehospitalized?

- ✓ When an individual has an interruption in service (e.g. rehospitalization) that is **10 days or less**, their LOS before and after rehospitalization are added together.
- ✓ When an individual has an interruption in service that is **greater** than 10 days; their LOS ends on the day of interruption (e.g. discharge to the hospital).
 - The LOS following their readmission is not counted in these cases.

AHCA LOS Metrics

#1 Total Median LOS in days for all admissions

#2 Another way to look at LOS besides calculating the total LOS in days is to look at how many people stay for certain periods of time

- How many have LOS of 7 or fewer days
- How many have LOS of 14 or fewer days
- How many have LOS of 20 or fewer days
- How many have LOS of 45 or fewer days

% Staying 7, 14, 20 or 45 days or fewer

Numerator: *number of individuals with a LOS of XX days or fewer*

Denominator: *All residents admitted from an acute hospital to a center over the prior 12 months and who did not have a prior stay in a nursing center for the prior 100 days; and did not die before XX days following admission.*

- ✓ XX = either 7, 14, 20, or 45 days
- ✓ Example: The percentage staying 14 days or fewer is calculated by dividing the number of individuals with LOS 14 days or fewer by the total number of admissions from a hospital that did not have a prior stay in a SNF within the 100 days of admission and did not die before 14 days

LOS Report in LTC Trend Tracker

Apr 2013 - Mar 2014
(1)

Jan 2013 - Dec 2013 Oct 2012 - Sep 2013

Length of Stay in Context with PAC Measures

Median Length of Stay – risk Adjusted	25.2	25.4	24.7
	22.0	21.4	21.1
Discharge to Community Risk Adjusted	61.2%	60.5%	60.0%
	70.0%	69.9%	68.9%
30 day Rehospitalizations (PointRight Pro 30) Risk Adjusted	15.7%	15.9%	17.5%
	14.2%	14.4%	16.2%

Summary of Risk Adjusted Length of Stay Metrics

Number of Centers	8,529	8,665	8,444
	136	140	138
Overall Median Length of Stay	25.2	25.4	24.7
	22.0	21.4	21.1
% Staying for 7 or Fewer Days	10.4%	10.6%	10.7%
	9.0%	9.4%	9.6%
% Staying for 14 or Fewer Days	22.7%	23.2%	23.4%
	21.9%	22.4%	23.2%
% Staying for 20 or Fewer Days	38.7%	39.1%	39.1%
	41.2%	42.0%	42.9%
% Staying for 45 or Fewer Days	68.6%	68.7%	68.7%
	78.2%	78.7%	78.9%

LOS Report in LTC Trend Tracker

Summary of Risk Adjusted Length of Stay Metrics

Number of Centers	5	5	5	5	5	My Centers	
	816	821	807	811	808	My Peers	
Overall Median Length of Stay	22.2	23.8	24.5	24.1	24.6	My Centers	More ...
	23.8	23.8	23.5	24.1	24.1	My Peers	
% Staying for 7 or Fewer Days	19.0%	17.4%	16.1%	16.2%	16.8%	My Centers	More ...
	12.6%	13.0%	13.4%	13.7%	14.1%	My Peers	
% Staying for 14 or Fewer Days	26.2%	26.5%	26.3%	26.1%	26.8%	My Centers	More ...
	25.4%	26.2%	26.5%	26.7%	26.9%	My Peers	
% Staying for 20 or Fewer Days	43.1%	42.1%	41.5%	40.8%	41.1%	My Centers	More ...
	41.8%	42.2%	42.1%	42.4%	42.4%	My Peers	
% Staying for 45 or Fewer Days	70.8%	69.4%	68.6%	68.3%	68.2%	My Centers	More ...
	70.9%	70.9%	70.5%	70.7%	70.7%	My Peers	

Median and 7 days or fewer

Median Length of Stay

Actual Length of Stay	27.6	29.3	29.9	29.8	30.8	My Centers	More ...
	34.3	33.9	34.2	34.5	34.7	My Peers	
Expected Length of Stay	30.9	30.5	30.4	30.7	31.0	My Centers	More ...
	32.8	32.7	32.6	32.6	32.6	My Peers	
Risk Adjusted Length of Stay	22.2	23.8	24.5	24.1	24.6	My Centers	More ...
	23.8	23.8	23.5	24.1	24.1	My Peers	

Length Of Stay 7 or fewer Days

Actual %	11.7%	11.1%	10.1%	10.1%	10.4%	My Centers	More ...
	10.1%	10.4%	10.7%	10.8%	10.9%	My Peers	
Expected %	6.0%	6.3%	6.4%	6.5%	6.5%	My Centers	More ...
	8.3%	8.3%	8.3%	8.3%	8.3%	My Peers	
Risk Adjusted %	19.0%	17.4%	16.1%	16.2%	16.8%	My Centers	More ...
	12.6%	13.0%	13.4%	13.7%	14.1%	My Peers	

How to interpret your results

- ✓ How do I compare to others? – look at risk adjusted results
- ✓ How do I compare to myself – look at your actual results
- ✓ Are you admitting sicker patients? – look at your expected

How to read your results

Median LOS	Q2-2013	Q3-2013	Q4 2013	Q1-2014
Actual	31	31	24	24
Expected	30.5	29.9	29.3	30.2
Risk Adjusted	25.4	25.9	20.5	19.9

- ✓ How do I compare to others? – look at risk adjusted results,
- ✓ How do I compare to myself – look at your actual results
- ✓ Are you admitting sicker patients? – look at your expected, acuity has changed marginally

Median LOS

Median Length of Stay							
Actual Length of Stay	27.6	29.3	29.9	29.8	30.8	My Centers	More ...
	34.3	33.9	34.2	34.5	34.7	My Peers	
Expected Length of Stay	30.9	30.5	30.4	30.7	31.0	My Centers	More ...
	32.8	32.7	32.6	32.6	32.6	My Peers	
Risk Adjusted Length of Stay	22.2	23.8	24.5	24.1	24.6	My Centers	More ...
	23.8	23.8	23.5	24.1	24.1	My Peers	

LOS 7 days for fewer

Length Of Stay 7 or fewer Days							
Actual %	11.7%	11.1%	10.1%	10.1%	10.4%	My Centers	More ...
	10.1%	10.4%	10.7%	10.8%	10.9%	My Peers	
Expected %	6.0%	6.3%	6.4%	6.5%	6.5%	My Centers	More ...
	8.3%	8.3%	8.3%	8.3%	8.3%	My Peers	
Risk Adjusted %	19.0%	17.4%	16.1%	16.2%	16.8%	My Centers	More ...
	12.6%	13.0%	13.4%	13.7%	14.1%	My Peers	

How do I compare to others? – look at risk adjusted results, Risk Adjustment is going up

Are you getting better? – look at your actual results- Actual Rates are going up

Are you admitting sicker patients? – look at your expected, acuity has changed marginally

Trends up or down

- ✓ Discharge to Community- a higher number is better
- ✓ Rehospitalization– a lower number is better
- ✓ LOS- is up to the provider to make this decision

Overall Five-Star Rating

- ✓ Compare ranking in categories:
 - Overall Rating
 - Health Inspection Rating
 - Direct Care Staffing Rating
 - Registered Nurse Staff Rating
 - CMS Quality Measure Data

Five Star Rating Reports

- ✓ 3 Reports
- ✓ Overall, Staffing and QM Report
- ✓ QM-- Identify focus QMs for quality improvement
- ✓ Predict impact of QM improvements on Five-Star QM Rating
- ✓ Predict Staffing Five Star Rating

Five Star QM Report

- ✓ Look at your current QM Five Star Rating
- ✓ Determine QMs to focus from the Five Star QM Report
- ✓ Look at your current resident population
- ✓ Enter your scores and see the affect on your overall QM score
- ✓ Members use this report to see if they will maintain their five star rating

Org : Center 09065
 Geographic Market: City
 Peer Type: All peer types

	Current		Goal			
	Org	Percentile	Percentile	Score	Change	%Change
LS High Risk Pressure Ulcers	11.3%	20	40	8.9%	-2.4%	-21.2%
LS Pain (Adjusted)	13.6%	20	60	7.9%	-5.7%	-41.9%
LS ADL Decline	19.6%	40	40	23.1%	3.5%	17.9%
SS Pain	27.4%	40	40	28.2%	0.8%	2.9%
LS Antipsychotic	22.5%	40	40	26.8%	4.3%	19.1%
LS Catheter (Adjusted)	2.4%	60	60	3.2%	0.8%	33.3%
SS Antipsychotic	1.6%	60	60	2.3%	0.7%	43.7%
LS Physical Restraint	0.6%	60	60	1.9%	1.3%	216.7%
LS Falls with Injury	2.7%	60	60	3.4%	0.7%	25.9%
SS Pressure Ulcers New or Worsened (Adjusted)	0.4%	75	75	0.7%	0.3%	75.0%
LS UTI	2.1%	100	100	2.1%	0.0%	0.0%
Total Percentile Points (Current/Goal):			575	635		
Star Rating (Current/Goal):			★★★☆☆	★★★★☆		

Data source: CMS Nursing Home Compare website www.medicare.gov, last updated: Mar 2015

QM Star Rating Predictor: ☒

RESET

Org : Center 09065
 Geographic Market: City
 Peer Type: All peer types

	Goal				
	Percentile	Score	Change	%Change	
	40	8.9%	-2.4%	-21.2%	%Change
LS High Risk Pressure Ulcers	60	7.9%	-5.7%	-41.9%	-21.2%
LS Pain (Adjusted)	40	23.1%	3.5%	17.9%	-41.9%
LS ADL Decline	40	28.2%	0.8%	2.9%	17.9%
SS Pain	40	26.8%	4.3%	19.1%	2.9%
LS Antipsychotic	60	3.2%	0.8%	33.3%	19.1%
LS Catheter (Adjusted)	60	2.3%	0.7%	43.7%	33.3%
SS Antipsychotic	60	1.9%	1.3%	216.7%	43.7%
LS Physical Restraint	60	3.4%	0.7%	25.9%	216.7%
LS Falls with Injury	75	0.7%	0.3%	75.0%	25.9%
SS Pressure Ulcers New or Worsened (Adjusted)	100	2.1%	0.0%	0.0%	75.0%
LS UTI					0.0%
Total Percentile Points (Current/Goal):					
Star Rating (Current/Goal):					
635					
★★★★☆					

Data source: CMS N

d: Mar 2015

QM Star Rating Predictor: ☒

RESET

Goal

Org : Center 09065
Geographic Market: City
Peer Type: All peer types

Geographic Market: City	Percentile	Score	Change	%Change
Peer Type: All peer types	20	10.0%	-1.3%	-11.5%
	40	12.0%	-1.6%	-11.8%
LS High Risk Pressure Ulcers	40	23.1%	3.5%	17.9%
LS Pain (Adjusted)	40	28.2%	0.8%	2.9%
LS ADL Decline	40	26.8%	4.3%	19.1%
SS Pain	40	3.2%	0.8%	33.3%
LS Antipsychotic	60	2.3%	0.7%	43.7%
LS Catheter (Adjusted)	60	1.9%	1.3%	216.7%
SS Antipsychotic	60	3.4%	0.7%	25.9%
LS Physical Restraint	60	0.7%	0.3%	75.0%
LS Falls with Injury	75	2.1%	0.0%	0.0%
SS Pressure Ulcers New or Worsened (Adjusted)	100	2.1%	0.0%	0.0%
LS UTI				
Total Percentile Points (Current/Goal):				

Star Rating (Current/Goal):

595

Data source: C/

QM Star Rating Predictor: ☒

Mar 2015

Staffing Five Star Report

Reported DCS Hours PPD	4.44	4.44	5.48	My Centers	More ...
	4.51	4.48	4.47	My Peers	
Expected DCS Hours PPD	3.98	3.98	4.06	My Centers	More ...
	4.22	4.23	4.23	My Peers	
DCS Hours PPD Difference (Reported - Expected)	0.47	0.47	1.42	My Centers	More ...
	0.30	0.25	0.24	My Peers	
DCS Hours PPD Percent Difference ((Reported - Expected) / Expected)	11.7%	11.7%	34.9%	My Centers	More ...
	7.2%	6.0%	5.8%	My Peers	
DCS Staffing Ratio (Reported - Expected)	0.66	0.66	0.53	My Centers	More ...

Five Star Staffing Report

RN Staffing Ratio (Reported : Expected)	0.66	0.66	0.53	My Centers	More ...
	0.67	0.64	0.61	My Peers	
Reported RN Hours PPD	0.60	0.60	0.54	My Centers	More ...
	0.75	0.72	0.68	My Peers	
Expected RN Hours PPD	0.91	0.91	1.03	My Centers	More ...
	1.10	1.11	1.11	My Peers	
RN Hours PPD Difference (Reported - Expected)	-0.31	-0.31	-0.49	My Centers	More ...
	-0.35	-0.39	-0.43	My Peers	
RN Hours PPD Percent Difference ((Reported - Expected) / Expected)	-33.8%	-33.8%	-47.5%	My Centers	More ...
	-32.7%	-35.9%	-39.4%	My Peers	

Five Star Staffing Report

Staffing change needed to gain one star on Staffing Component

Staff Rating (Current) ★★★★★

Staff Rating (Goal) ★★★★★

Option #1 to Increase Staffing Component by One Star:

Increase RN Hours PPD by 0.22

Increase DCS Hours PPD by 0.00

Staffing change needed to gain one star on OVERALL Five Star Rating

Overall Rating (Current) ★★★★★

Overall Rating (Goal) ★★★★★

Increase to overall star rating not possible by increasing staffing PPD.

Quality Measures

- ✓ Compare Quality Measures
 - Exclusive AHCA 1 quarter view
- ✓ Evaluate resident characteristics:
 - Post-Acute Care
 - Chronic Care

Resident Report

- ✓ Based on CASPER data
- ✓ This report can assist you in quality improvement efforts
- ✓ Compare and contrast resident characteristics:
 - 1+ assistance in ADLS
 - Bowel/bladder status
 - Mobility
 - Skin integrity
 - Special care
 - Behaviors
 - Other

Regulatory Reports

- ✓ Standard Health Survey, Combined Health Survey, Complaint and Life Safety Code Information
- ✓ Identify the frequency a certain F-Tag or K-Tag was cited
- ✓ Compare percentage of peer centers with the same F-Tag or K-Tag
- ✓ Set up organization focus tags
- ✓ See top 15 tags for your state
- ✓ Track survey trends in the market

Turnover and Retention Report

- ✓ Information from the annual AHCA Skilled Nursing Staffing survey
- ✓ Compare organization's turnover and retention rate to your peers for:
 - Admin
 - DON
 - Staff RN
 - CNA

Cost Report

- ✓ Occupancy rates
- ✓ PPD costs for all departments
- ✓ Bad debt
- ✓ Liability insurance costs
- ✓ Staffing compensation costs

Medicare RUG Utilization Report

- ✓ Average number of beds, MCR census, and RUG rate
- ✓ CMI information
- ✓ Utilization of therapy levels
- ✓ % of patient days for each major RUG category
- ✓ RUGs are submitted to LTC Trend Tracker by the organizations
- ✓ Used in advocacy efforts

Dashboard

- ✓ Color indicates performance trend
- ✓ AHCA Quality Initiative, Post-Acute, Staffing, Regulatory and Five Star
- ✓ Use for QA/PI and Board meetings
- ✓ Everyone has the same dashboard (based on user permissions)

Dashboard

Selected Criteria

[Modify Dashboard](#)

Sub Org: Unassigned Centers of 05249; with all peers in the same state as my centers

Username: ahhcademoacct

Organization: Provider Organization 104393

AHCA Member: Yes



	My Org	Peers
Overall	→ 4.60	3.59
Health Inspection	↘ 3.60	2.87
Staffing	↗ 4.20	3.55
Quality Measures	→ 4.40	4.16
Five Star		

	My Org	Peers
Number of Citations (Standard)	↗ 5.8	5.9
Number of Citations (Complaint)	↘ 4.0	3.0
Substandard Quality of Care	→ 0.0%	3.6%
Special Focus Centers	0	2
Survey		

	My Org	Peers
Risk Adjusted Rehospitalization	↘ 16.6%	17.7%
Antipsychotic Use	↗ 21.6%	21.9%
DCS Turnover	↘ 61.1%	47.1%
Quality Initiative		

	My Org	Peers
Average Medicare Rate (PPD)		\$453.37
Risk Adjusted Discharge to Community	↘ 62.6%	61.5%
# of Admissions from hospital	405	298
Post Acute		

Staffing	Survey		Post Acute		Long Stay Quality	
<div><div>My Org</div><div>Peers</div><div><div>↗</div>4.534.33</div></div> <div>Total Nursing Services Hours PPD</div>	<div><div>My Org</div><div>Peers</div><div><div>→</div>2.792.70</div></div> <div>Total Aides Hours PPD</div>	<div><div>My Org</div><div>Peers</div><div><div>↗</div>0.470.40</div></div> <div>RN Hours PPD</div>	<div><div>My Org</div><div>Peers</div><div><div>↗</div>0.920.95</div></div> <div>LPN/LVN Hours PPD</div>	<div><div>My Org</div><div>Peers</div><div><div>↘</div>72.6%71.9%</div></div> <div>DCS Retention</div>		

Blue Boxes

	My Org	Peers
Overall	→ 4.00	3.64
Health Inspection	→ 2.00	2.86
Staffing	→ 4.00	3.58
Quality Measures	→ 5.00	4.28

Five Star

	My Org	Peers
Number of Citations (Standard)	→ 11.0	5.9
Number of Citations (Complaint)	↗ 6.0	3.1
Substandard Quality of Care	→ 0.0%	2.8%
Special Focus Centers	0	1

Survey

	My Org	Peers
Risk Adjusted Rehospitalization	↗ 22.0%	17.4%
Antipsychotic Use	↘ 29.7%	21.5%
DCS Turnover	↗ 34.5%	45.3%

Quality Initiative

	My Org	Peers
Average Medicare Rate (PPD)		\$476.15
Risk Adjusted Discharge to Community	↘ 51.8%	62.5%
# of Admissions from hospital	353	342

Post Acute

Green Boxes

Staffing	Survey	Post Acute		Long Stay Quality	
<div><div>My OrgPeers</div><div><div>↗</div>4.534.33</div><div>Total Nursing Services Hours PPD</div></div>	<div><div>My OrgPeers</div><div><div>→</div>2.792.70</div><div>Total Aides Hours PPD</div></div>	<div><div>My OrgPeers</div><div><div>↗</div>0.470.40</div><div>RN Hours PPD</div></div>	<div><div>My OrgPeers</div><div><div>↗</div>0.920.95</div><div>LPN/LVN Hours PPD</div></div>	<div><div>My OrgPeers</div><div><div>↘</div>72.6%71.9%</div><div>DCS Retention</div></div>	<div><div>↓</div><div>→</div></div>

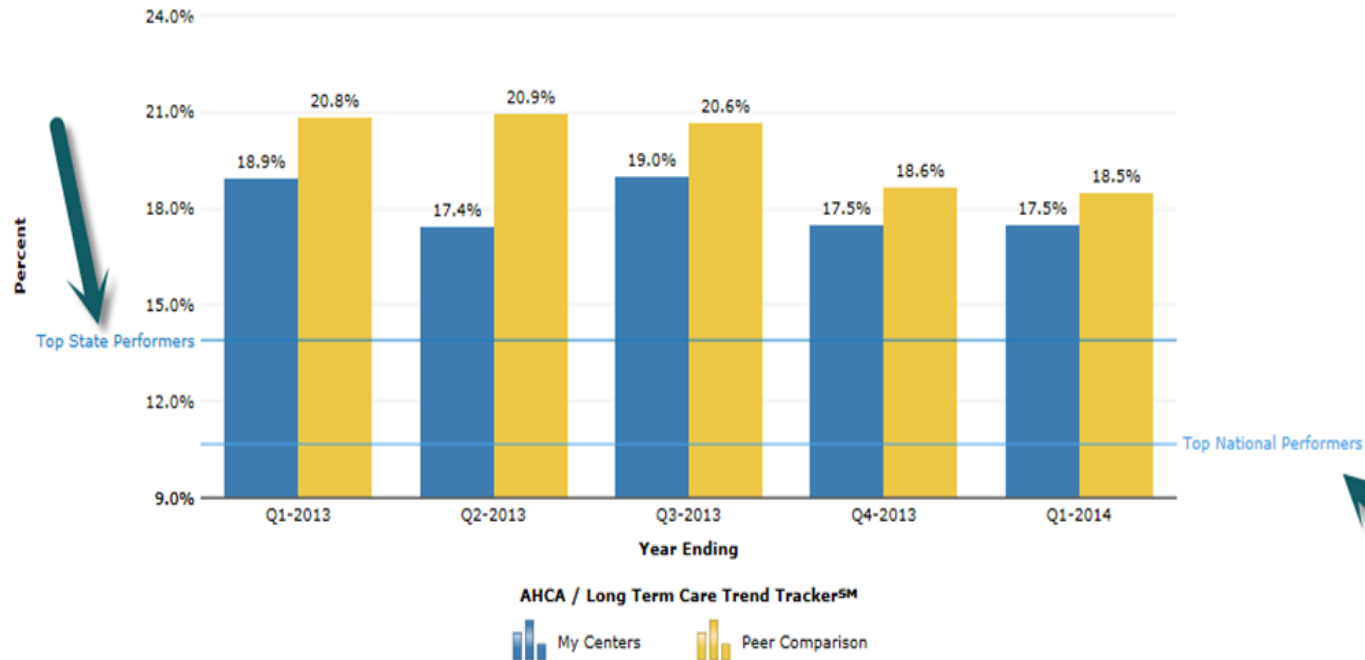
Graphs

- ✓ Bar: less than 5 data elements
- ✓ Line: more than 5 data elements
- ✓ Note Excel has more historical information
- ✓ Some reports show top performers for state and national

Bar Graph

Rehospitalization Rate AHCA Measure Report :: Risk Adjusted Rehospitalization Rate

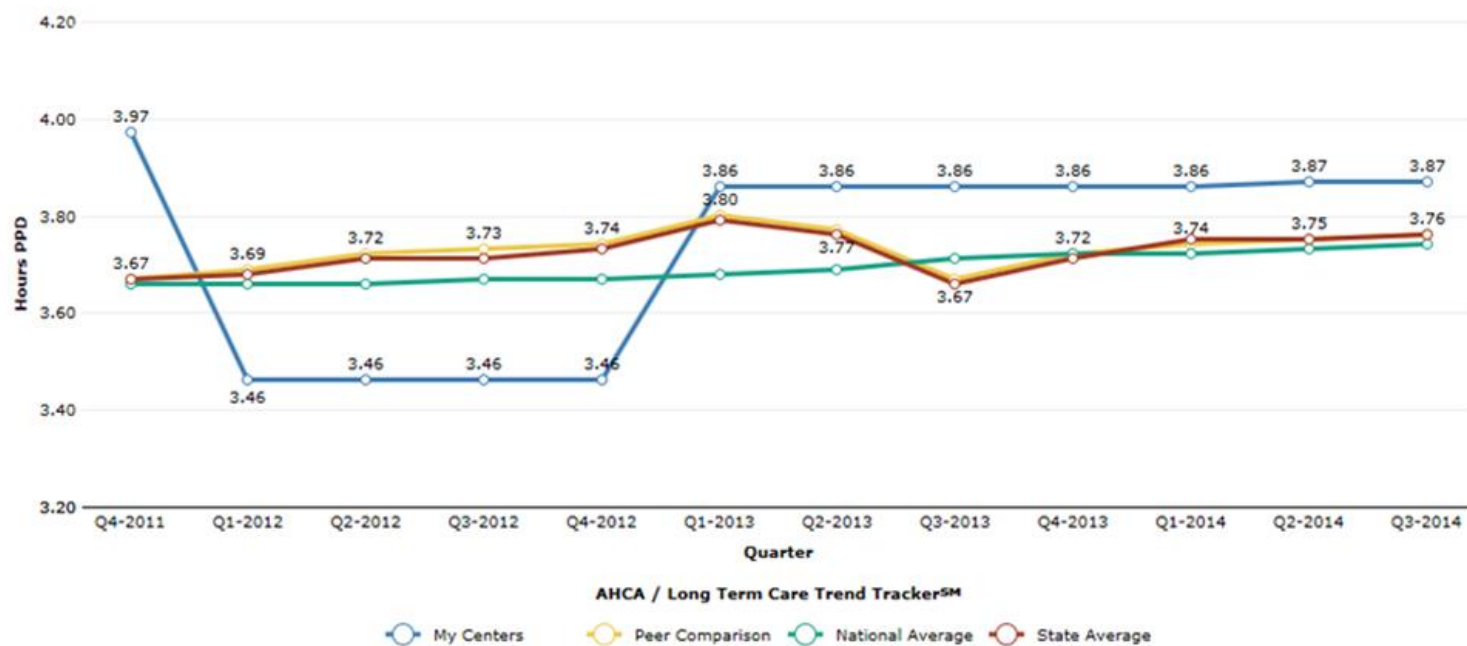
Center chosen: Center 09065. Peer geography: States that match my centers. No peer type restriction. Centers from My Org are not included in peer group.



Line Graph

CASPER Staffing Report :: Direct Care Staff Hours PPD

Center chosen: Center 09065. Peer geography: States that match my centers. No peer type restriction. Centers from My Org are not included in peer group.



Percentile info

	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
My Centers	18.9%	17.4%	19.0%	17.5%	17.5%
Peers	20.8%	20.9%	20.6%	18.6%	18.5%
Center Ranking					
Center State Ranking	38%	30%	37%	41%	42%
Center National Ranking	61%	50%	63%	65%	66%
National Comparison					
Top Performer (Nation)	10.8%	10.7%	10.7%	9.7%	9.7%
90th Percentile (Nation)	24.3%	24.0%	23.9%	21.8%	21.6%
75th Percentile (Nation)	20.9%	20.8%	20.7%	18.8%	18.6%
50th Percentile (Nation)	17.5%	17.3%	17.3%	15.7%	15.5%
25th Percentile (Nation)	14.0%	13.9%	13.9%	12.6%	12.5%
10th Percentile (Nation)	10.7%	10.6%	10.6%	9.7%	9.6%
State Comparison					
Top Performer (State)	13.5%	13.4%	13.0%	11.4%	11.6%
90th Percentile (State)	28.5%	28.9%	28.2%	26.0%	25.6%
75th Percentile (State)	25.0%	25.1%	24.6%	22.6%	21.6%
50th Percentile (State)	20.8%	21.0%	20.2%	18.3%	18.6%
25th Percentile (State)	17.2%	16.4%	16.6%	14.5%	14.5%
10th Percentile (State)	13.9%	13.7%	12.8%	11.3%	11.4%

LTC Trend Tracker and Referral Sources

- ✓ Use the data in the to assist telling your story to the hospitals or referral sources:
 - Turnover and Retention
 - Staffing characteristics
 - Survey history
 - Resident characteristics
 - Medicare utilization
 - Rehospitalization report
 - Five-Star Rating Report

Report Upload Timeline

Report	Uploaded
RUG and Five-Star data	Monthly
CASPER Data	Monthly
NH Compare Quality Measures	Quarterly
Medicare Cost Report	Quarterly

Case Examples

Impact of Five Star changes

- ✓ Track your five star rating over time
- ✓ Compare your five star rating against your peers
- ✓ See individual center or company wide data
- ✓ Look at your Five Star Rating
- ✓ Determine the impact of the Feb. 2015 changes

Five Star Rating

- ✓ Run the report from the pull down menu

The screenshot shows a web interface for selecting a report. At the top, there is a label "Choose a Report:" followed by a dropdown menu. The dropdown menu is open, showing a list of report options. The first option, "CASPER Citation Report: Combined Health Survey", is selected and marked with a checkmark. Below this, there are several other options: "CASPER Citation Report: Complaint Health Survey", "CASPER Citation Report: Life Safety Survey", "CASPER Citation Report: Standard Health Survey", "CASPER Resident Report", "CASPER Staffing Report", and "Cost Report". To the left of the dropdown menu, there are two checkboxes: "Limit my Centers for w" and "Limit results by Sub-". Below the dropdown menu, there are three large buttons: "Five Star Overall Rating Report", "Five Star Quality Measure Rating Report", and "Five Star Staffing Rating Report". At the bottom of the interface, there are two more buttons: "Quality Measure (any) report" and "Rehospitalization Rate AHCA Measure Report".

Choose a Report: CASPER Citation Report: Combined Health Survey

- CASPER Citation Report: Combined Health Survey ✓
- CASPER Citation Report: Complaint Health Survey
- CASPER Citation Report: Life Safety Survey
- CASPER Citation Report: Standard Health Survey
- CASPER Resident Report
- CASPER Staffing Report
- Cost Report

☐ Limit my Centers for w

☐ Limit results by Sub-

Five Star Overall Rating Report

Five Star Quality Measure Rating Report

Five Star Staffing Rating Report

Quality Measure (any) report

Rehospitalization Rate AHCA Measure Report

Choose Peer Group

Ownership Type

- For Profit
- Not-for-Profit ☒
- Government

Center Type

- Free Standing
- Associated with a Hospital
- Continuing Care Retirement Community
- State Veterans (VA) Home

Location

- Urban
- Rural

AHCA Membership Group(s)

- Not-for-Profit

☒ Limit my Peer results Geographically:

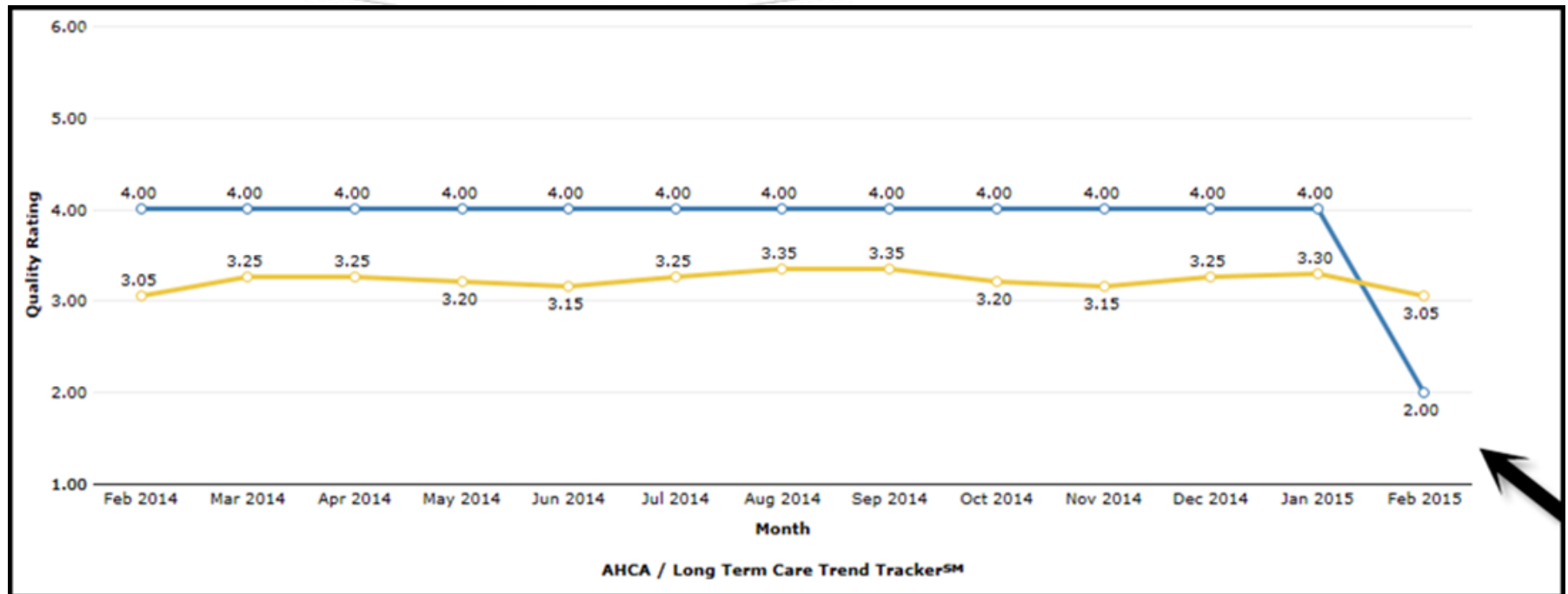
☒ Only Peers that are in the same

☐ Only Peers that are in these areas:

☒ Limit my Peer results to only Peers that are:

☐ Include my selected Centers in Peer results

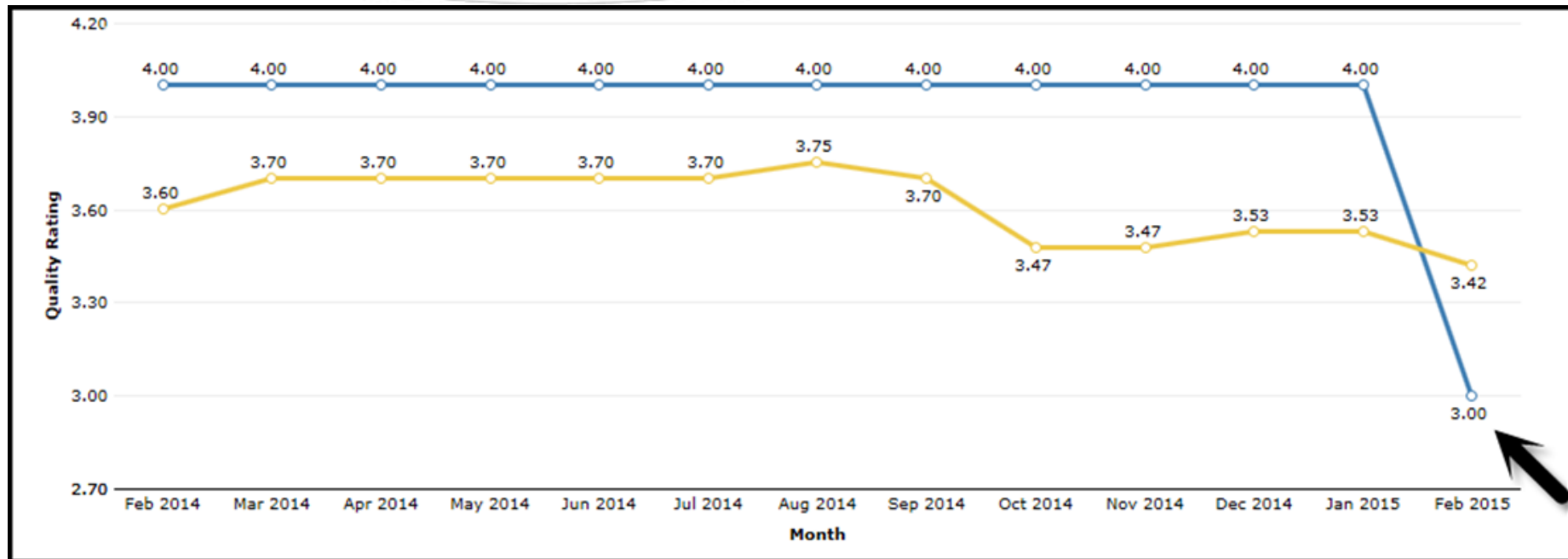
Sample Five Star overall



Changes with Staffing

- ✓ Look at Staffing Five Star Report
 - Determine expected vs reported
 - Did you enter the correct data during last survey?
 - What does CMS Expect you to run?
- ✓ Look At CASPER Staffing Report for reported hours

Five Star Staffing Rating



Five Star Staffing Report

	Feb 2015	Feb 2014	Feb 2013		
DCS Staffing Ratio (Reported : Expected)	1.02	1.12	1.35	My Centers	More ...
	0.99	0.99	0.98	My Peers	
Reported DCS Hours PPD	4.38	4.44	5.48	My Centers	More ...
	4.12	4.10	4.06	My Peers	
Expected DCS Hours PPD	4.28	3.98	4.06	My Centers	More ...
	4.16	4.15	4.13	My Peers	
DCS Hours PPD Difference (Reported - Expected)	0.10	0.47	1.42	My Centers	More ...
	-0.03	-0.05	-0.08	My Peers	

RN hours

RN Staffing Ratio (Reported : Expected)	0.65	0.66	0.53	My Centers	More ...
	0.77	0.75	0.72	My Peers	
Reported RN Hours PPD	0.70	0.60	0.54	My Centers	More ...
	0.83	0.80	0.78	My Peers	
Expected RN Hours PPD	1.07	0.91	1.03	My Centers	More ...

Five Star Staffing Report

Staffing change needed to gain one star on Staffing Component

Staff Rating (Current) ★ ★ ★ ★ ★

Staff Rating (Goal) ★ ★ ★ ★ ★

Option #1 to Increase Staffing Component by One Star:

Increase RN Hours PPD by 0.00

Increase DCS Hours PPD by 0.05

Option #2 to Increase Staffing Component by One Star:

Increase RN Hours PPD by 0.03

Increase DCS Hours PPD by 0.00

Staffing change needed to gain one star on OVERALL Five Star Rating

Overall Rating (Current) ★ ★ ★ ★ ★

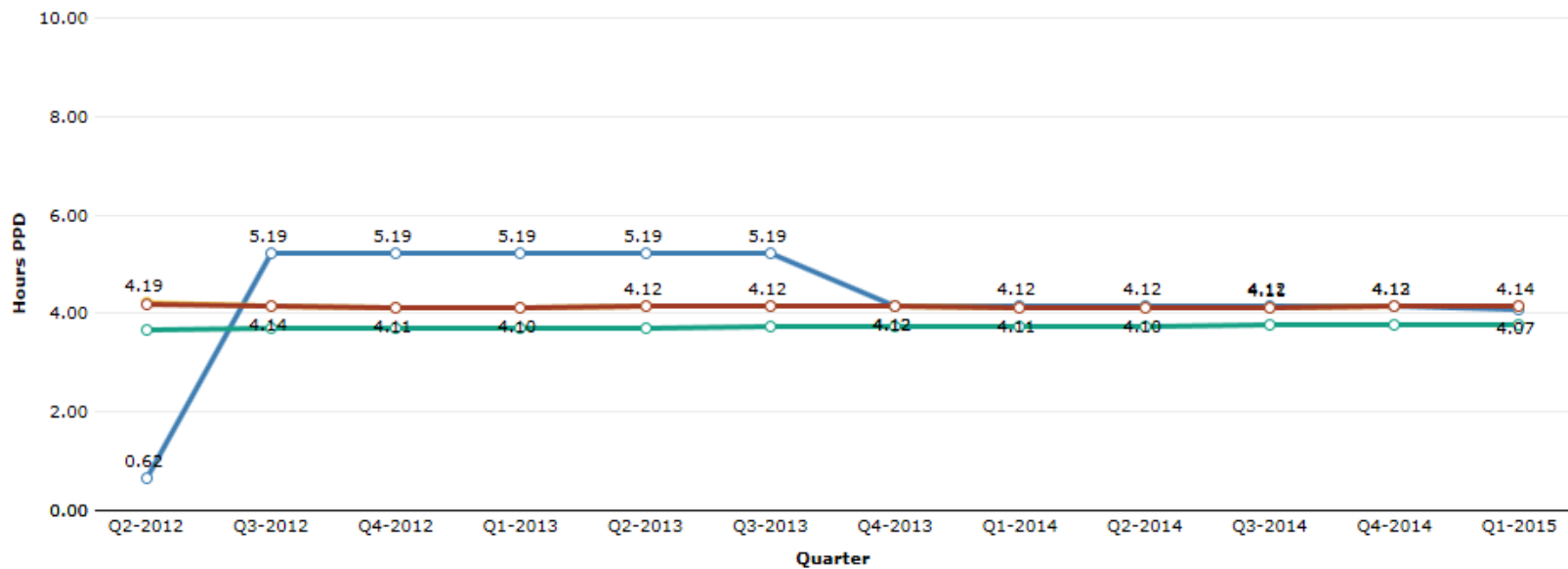
Overall Rating (Goal) ★ ★ ★ ★ ★

Option #1 to Increase Overall Rating by One Star:

Increase RN Hours PPD by 0.00

Increase DCS Hours PPD by 0.05

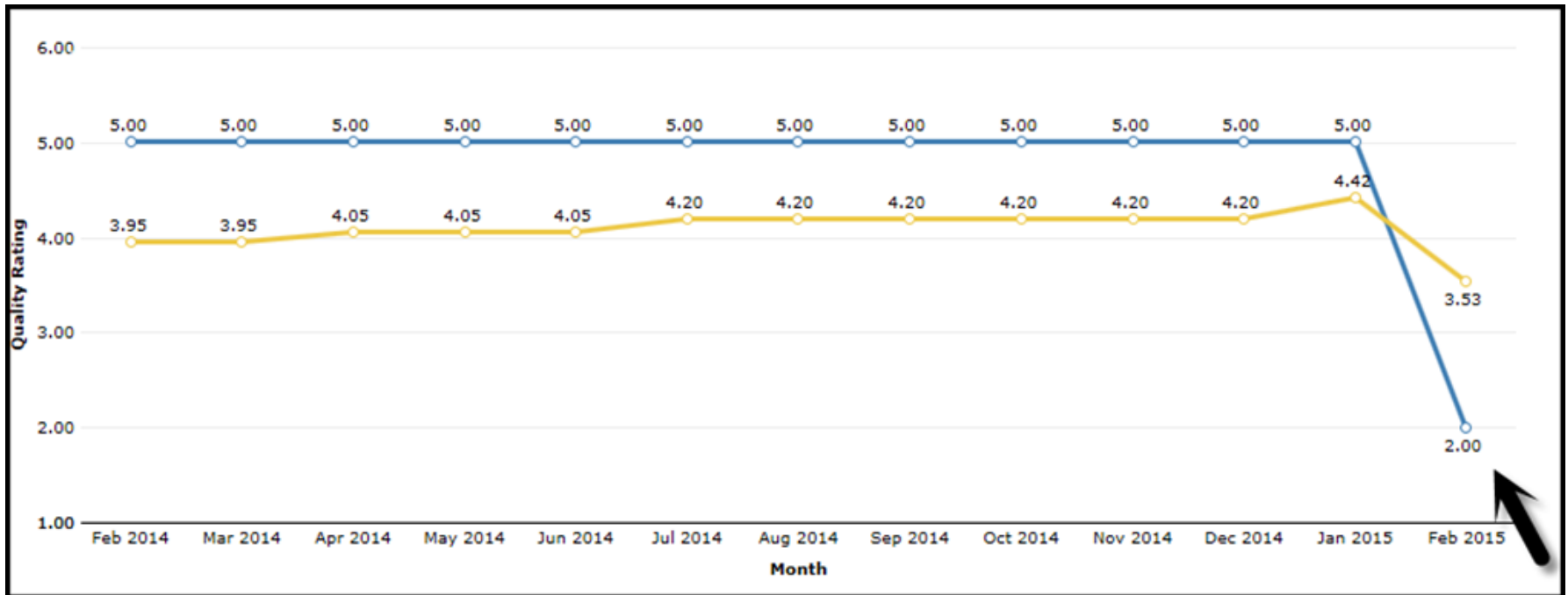
Casper Staffing Report



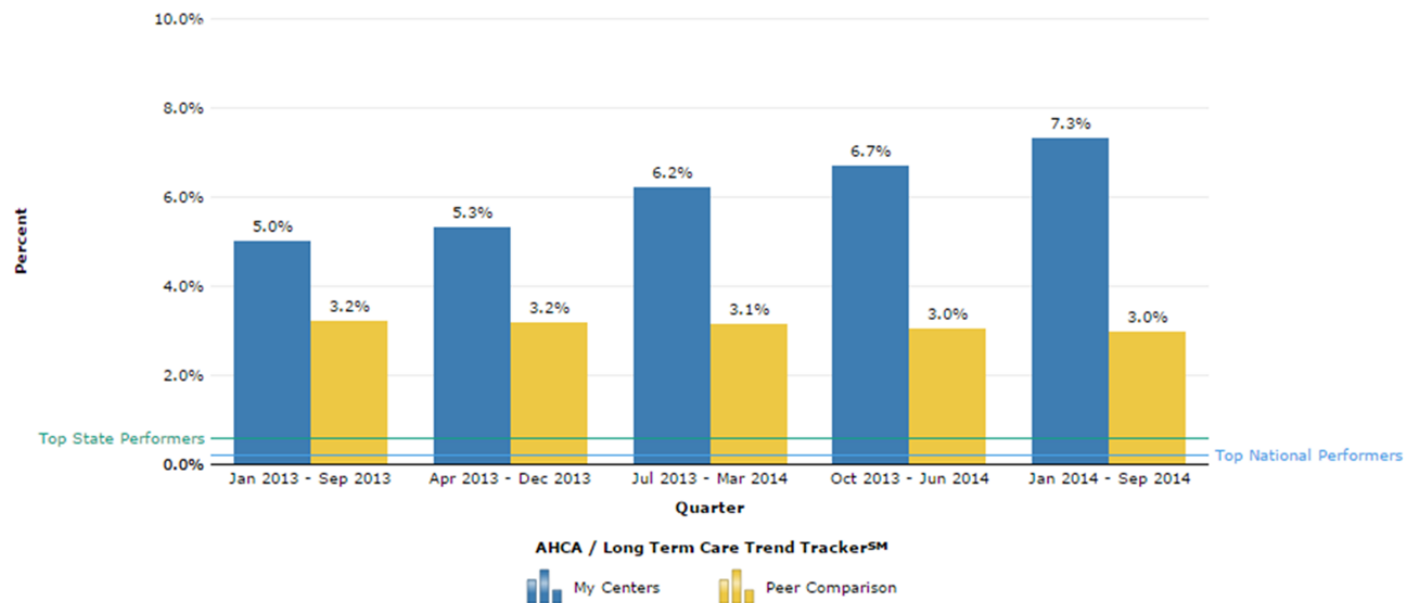
Changes with QM

- ✓ Use the Five Star QM Report to determine what changes you need to make
- ✓ Look at QM report to determine where your Five Star QMS changed

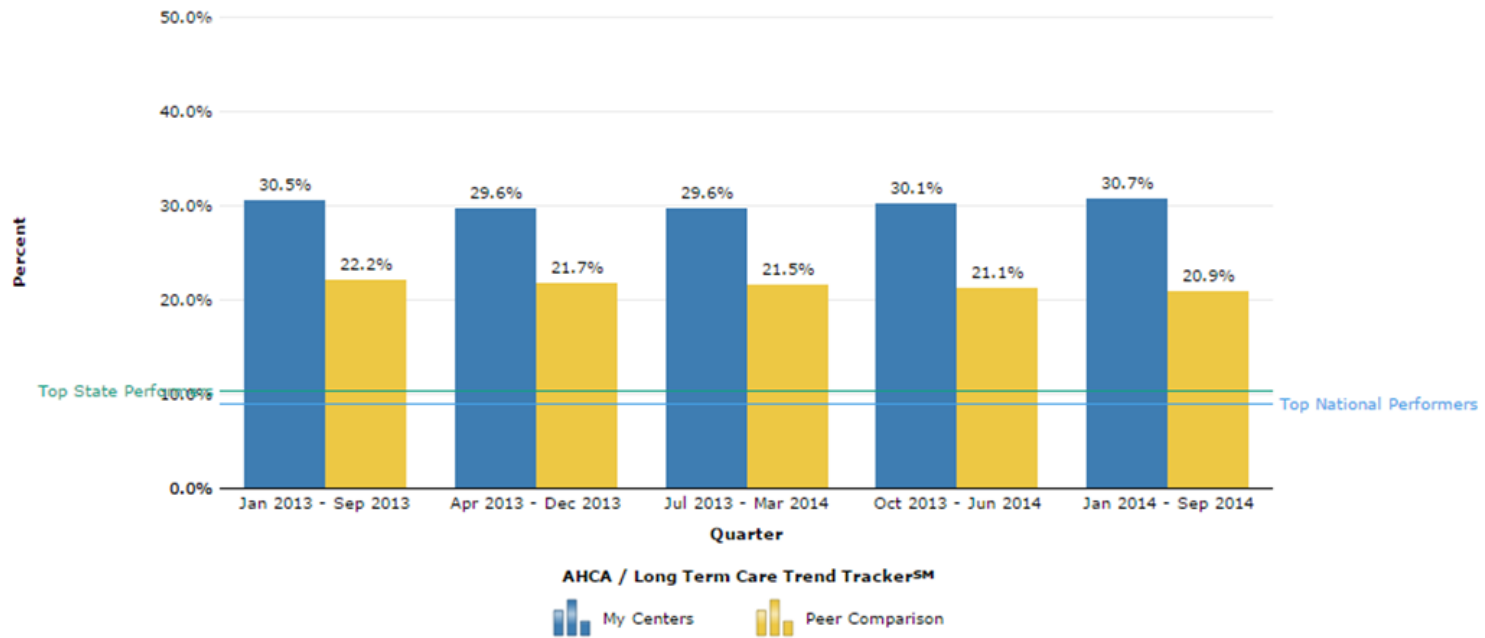
Five Star QM Rating



SS Stay Antipsychotic



LS Antipsychotic



Five Star QM Report

- ✓ Look at your current QM Five Star Rating
- ✓ Determine QMs to focus from the Five Star QM Report
- ✓ Look at your current resident population
- ✓ Enter your scores and see the affect on your overall QM score
- ✓ Members use this report to see if they will maintain their five star rating

Org : Center 09065
 Geographic Market: City
 Peer Type: All peer types

	Current		Goal			
	Org	Percentile	Percentile	Score	Change	%Change
LS High Risk Pressure Ulcers	11.3%	20	40	8.9%	-2.4%	-21.2%
LS Pain (Adjusted)	13.6%	20	60	7.9%	-5.7%	-41.9%
LS ADL Decline	19.6%	40	40	23.1%	3.5%	17.9%
SS Pain	27.4%	40	40	28.2%	0.8%	2.9%
LS Antipsychotic	22.5%	40	40	26.8%	4.3%	19.1%
LS Catheter (Adjusted)	2.4%	60	60	3.2%	0.8%	33.3%
SS Antipsychotic	1.6%	60	60	2.3%	0.7%	43.7%
LS Physical Restraint	0.6%	60	60	1.9%	1.3%	216.7%
LS Falls with Injury	2.7%	60	60	3.4%	0.7%	25.9%
SS Pressure Ulcers New or Worsened (Adjusted)	0.4%	75	75	0.7%	0.3%	75.0%
LS UTI	2.1%	100	100	2.1%	0.0%	0.0%
Total Percentile Points (Current/Goal):			575	635		
Star Rating (Current/Goal):			★★★☆☆	★★★★☆		

Data source: CMS Nursing Home Compare website www.medicare.gov, last updated: Mar 2015

QM Star Rating Predictor: ☒

RESET

Org : Center 09065
 Geographic Market: City
 Peer Type: All peer types

	Goal				
	Percentile	Score	Change	%Change	
	40	8.9%	-2.4%	-21.2%	%Change
LS High Risk Pressure Ulcers	60	7.9%	-5.7%	-41.9%	-21.2%
LS Pain (Adjusted)	40	23.1%	3.5%	17.9%	-41.9%
LS ADL Decline	40	28.2%	0.8%	2.9%	17.9%
SS Pain	40	26.8%	4.3%	19.1%	2.9%
LS Antipsychotic	60	3.2%	0.8%	33.3%	19.1%
LS Catheter (Adjusted)	60	2.3%	0.7%	43.7%	33.3%
SS Antipsychotic	60	1.9%	1.3%	216.7%	43.7%
LS Physical Restraint	60	3.4%	0.7%	25.9%	216.7%
LS Falls with Injury	75	0.7%	0.3%	75.0%	25.9%
SS Pressure Ulcers New or Worsened (Adjusted)	100	2.1%	0.0%	0.0%	75.0%
LS UTI					0.0%
Total Percentile Points (Current/Goal):					
Star Rating (Current/Goal):					
635					
★★★★☆					

Data source: CMS N

d: Mar 2015

QM Star Rating Predictor: ☒

RESET

Org : Center 09065
 Geographic Market: City
 Peer Type: All peer types

Goal

	Percentile	Score	Change	%Change
	20	10.0%	-1.3%	-11.5%
	40	12.0%	-1.6%	-11.8%
LS High Risk Pressure Ulcers	40	23.1%	3.5%	17.9%
LS Pain (Adjusted)	40	28.2%	0.8%	2.9%
LS ADL Decline	40	26.8%	4.3%	19.1%
SS Pain	40	3.2%	0.8%	33.3%
LS Antipsychotic	60	2.3%	0.7%	43.7%
LS Catheter (Adjusted)	60	1.9%	1.3%	216.7%
SS Antipsychotic	60	3.4%	0.7%	25.9%
LS Physical Restraint	60	0.7%	0.3%	75.0%
LS Falls with Injury	60	2.1%	0.0%	0.0%
SS Pressure Ulcers New or Worsened (Adjusted)	75	0.7%	0.3%	75.0%
LS UTI	100	2.1%	0.0%	0.0%

Total Percentile Points (Current/Goal):

Star Rating (Current/Goal):

595

Data source: C/

Mar 2015



QM Star Rating Predictor: ☒

T

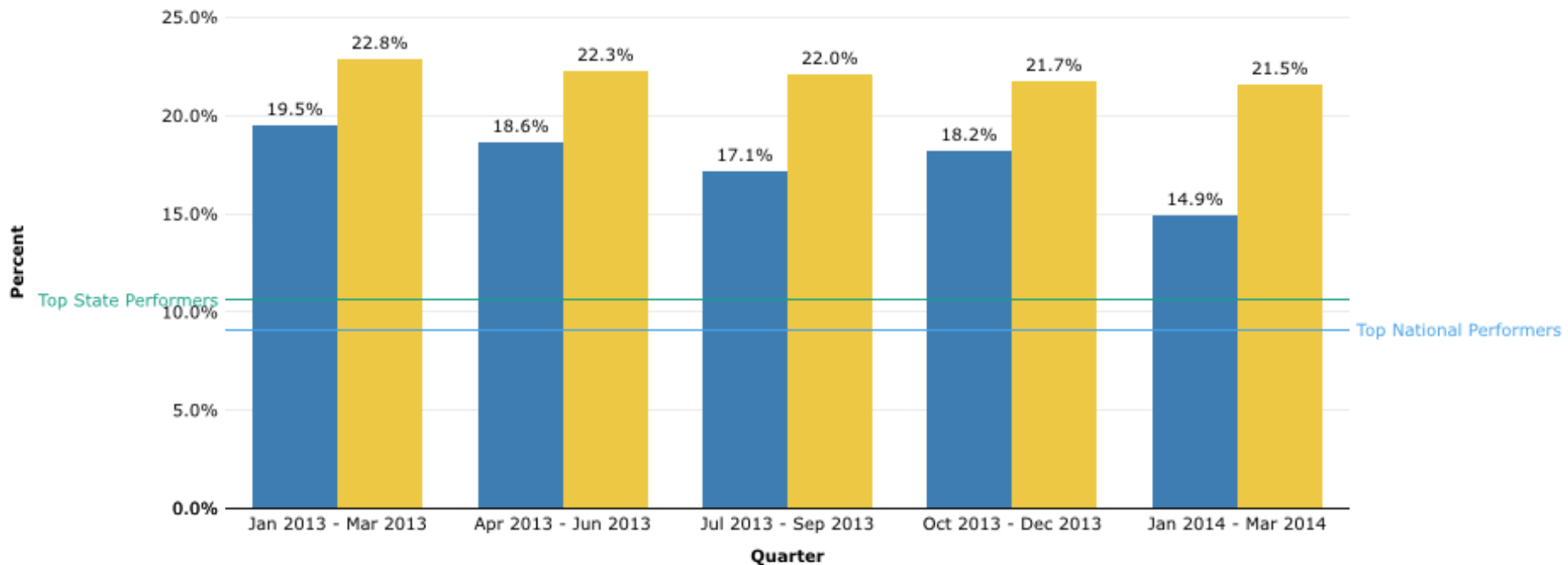
Risk Meetings

- ✓ Identify areas of greatest risk—
 - Use clinical systems
 - Review current 671 for comparison
 - Evaluate Trends from peers
- ✓ Review Trends with Medical Director and Consultant Pharmacist

Tracking Center Level Progress

Quality Measure (All) Report: LS Antipsychotic Medication - 1 Quarter View

Center chosen: Center 95225. Peer geography: States that match my centers. No peer type restriction. Centers from My Org are not included in peer group.



AHCA / Long Term Care Trend Tracker™



My Centers



Peer Comparison

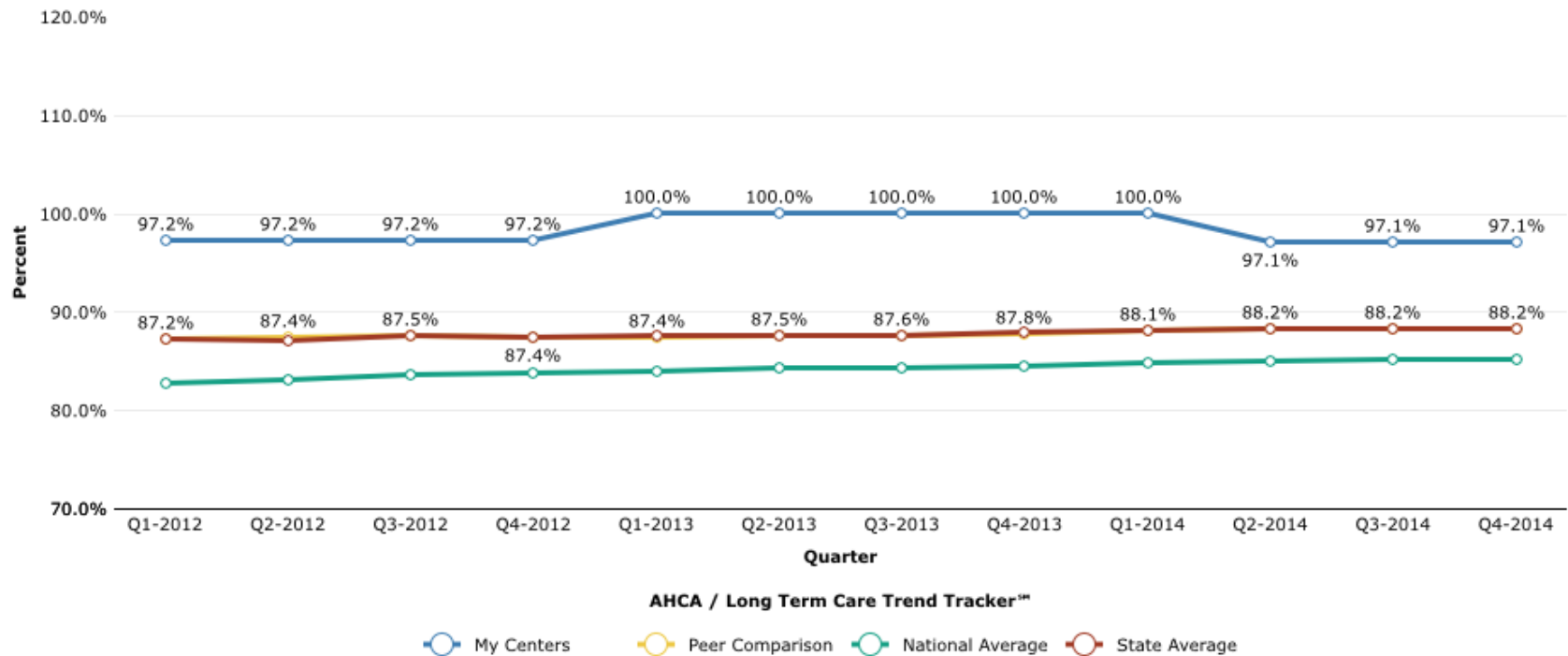
671 and 672 Report

- ✓ Run your current 671 and 672 report
- ✓ Look at the Resident Characteristics and Staffing Reports
- ✓ Did anything change? Census change?
- ✓ If so why? Did your acuity go up? Did the type of residents you admit change?
- ✓ Did your peer groups change?
- ✓ Have staffing levels changed?

Sample Graph

CASPER Resident Report: 1+ Assist: Transferring

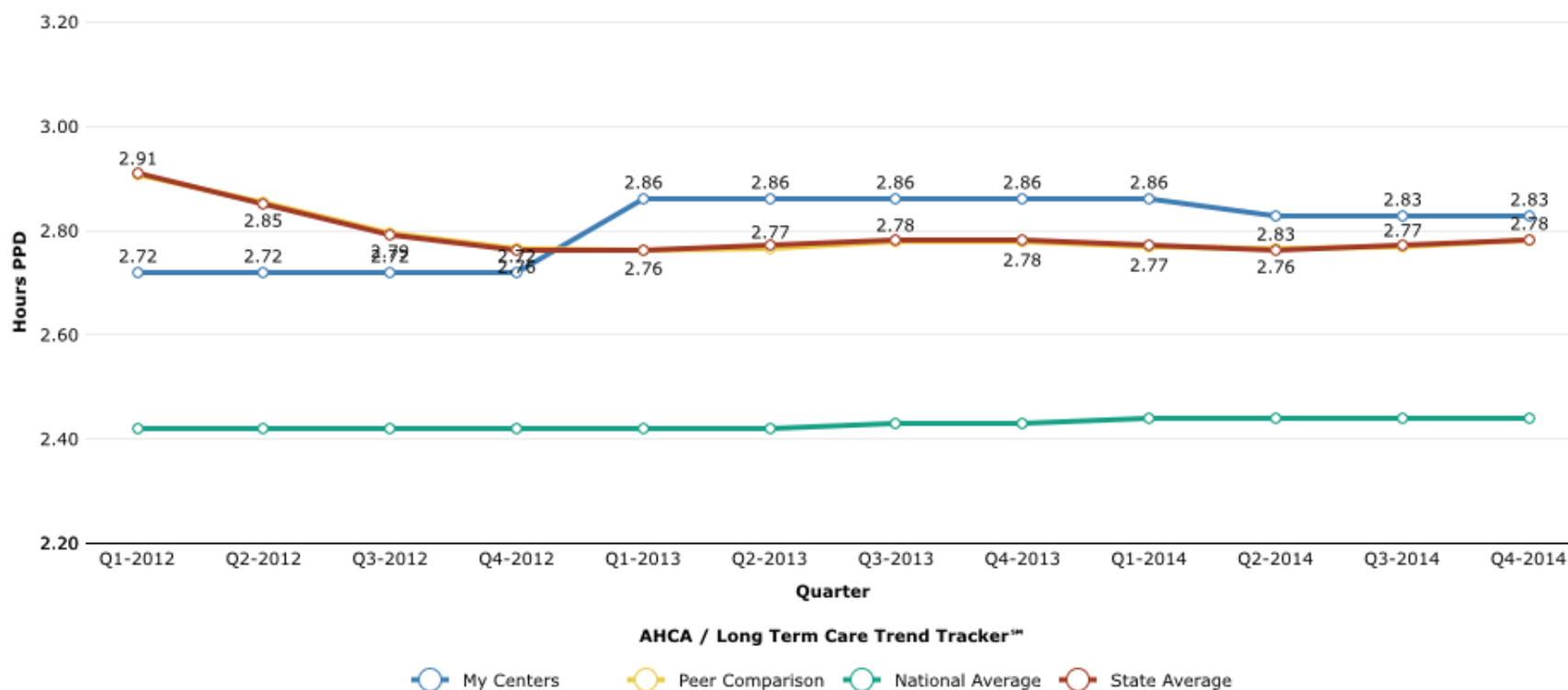
Center chosen: Center 95225. Peer geography: States that match my centers. No peer type restriction. Centers from My Org are not included in peer group.



Sample Chart

CASPER Staffing Report: Total Aides Hours PPD

Center chosen: Center 95225. Peer geography: States that match my centers. No peer type restriction. Centers from My Org are not included in peer group.



Dashboard

- ✓ Color indicates performance trend
- ✓ AHCA Quality Initiative, Post-Acute, Staffing, Regulatory and Five Star
- ✓ Use for QA/PI and Board meetings
- ✓ Everyone has the same dashboard (based on user permissions)

Sample QI box

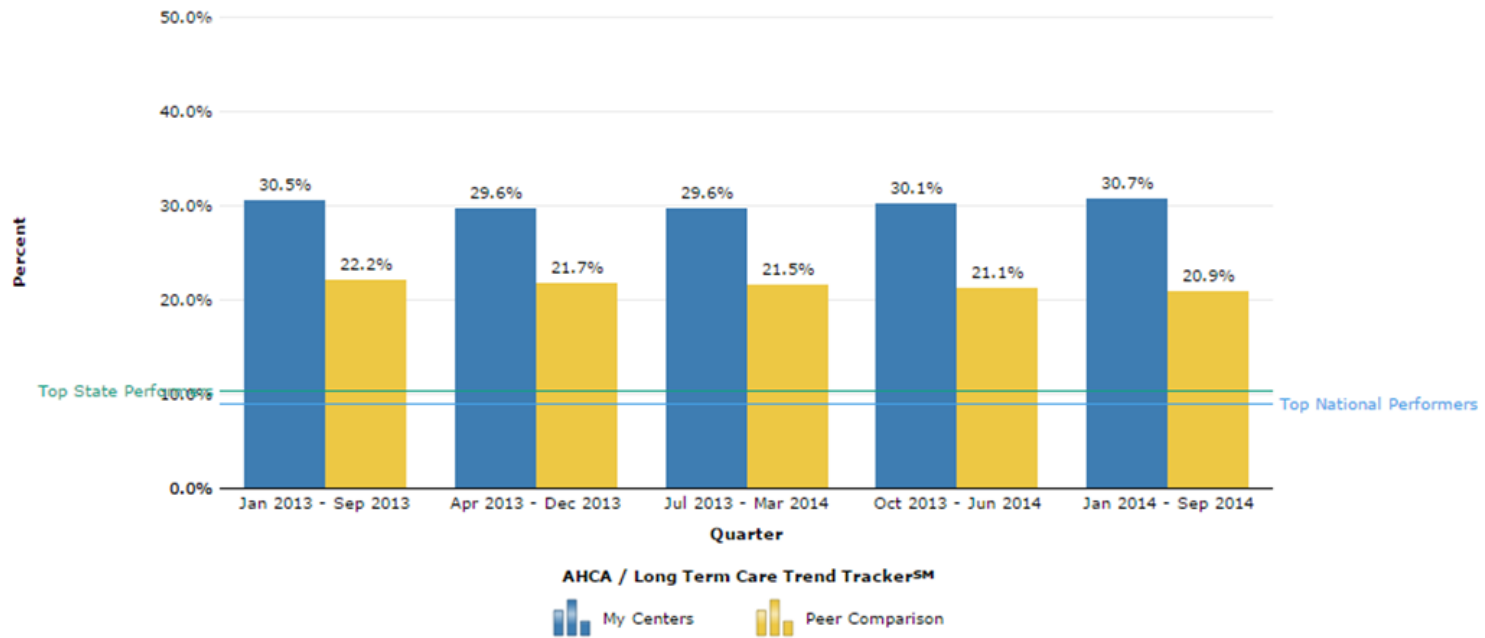
	My Org	Peers
Risk Adjusted Rehospitalization	↗ 17.6%	18.0%
Antipsychotic Use	↗ 23.0%	21.3%
DCS Turnover	↘ 14.9%	25.7%

Quality Initiative

Dashboard and QAPI

- ✓ Member uses the dashboard to track performance over time
- ✓ Notices that Antipsychotic data has a “red arrow”
- ✓ Runs the QM report and data download
- ✓ Reviews Clinical tracking systems
- ✓ Determines action and follow --- Root Cause Analysis

LS Antipsychotic



Finding Percentiles

- ✓ Need to know the center percentile for rehospitalization
- ✓ Determine Ranking by selecting the more button
- ✓ Look at current practices to see what changes you need to make to get to the next percentile level

Percentile info

	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
My Centers	18.9%	17.4%	19.0%	17.5%	17.5%
Peers	20.8%	20.9%	20.6%	18.6%	18.5%
Center Ranking					
Center State Ranking	38%	30%	37%	41%	42%
Center National Ranking	61%	50%	63%	65%	66%
National Comparison					
Top Performer (Nation)	10.8%	10.7%	10.7%	9.7%	9.7%
90th Percentile (Nation)	24.3%	24.0%	23.9%	21.8%	21.6%
75th Percentile (Nation)	20.9%	20.8%	20.7%	18.8%	18.6%
50th Percentile (Nation)	17.5%	17.3%	17.3%	15.7%	15.5%
25th Percentile (Nation)	14.0%	13.9%	13.9%	12.6%	12.5%
10th Percentile (Nation)	10.7%	10.6%	10.6%	9.7%	9.6%
State Comparison					
Top Performer (State)	13.5%	13.4%	13.0%	11.4%	11.6%
90th Percentile (State)	28.5%	28.9%	28.2%	26.0%	25.6%
75th Percentile (State)	25.0%	25.1%	24.6%	22.6%	21.6%
50th Percentile (State)	20.8%	21.0%	20.2%	18.3%	18.6%
25th Percentile (State)	17.2%	16.4%	16.6%	14.5%	14.5%
10th Percentile (State)	13.9%	13.7%	12.8%	11.3%	11.4%



LTCTT and Referral Sources

- ✓ **Use the data in the to assist telling your story to the hospitals or referral sources:**
 - Turnover and Retention
 - Staffing characteristics
 - Survey history
 - Resident characteristics
 - Medicare utilization

Summary of LTC Trend Tracker

- ✓ LTC Trend Tracker provides members with **Clinical, Quality, 5-Star, Staffing and Financial Data**
- ✓ *FREE* AHCA member service
- ✓ Use in QAPI, Marketing and discussions with hospitals.

National Patient Safety Organization for Assisted Living (PSO)

- ✓ NCAL's partnership with the New Jersey Hospital Association
- ✓ Collects data on:
 - hospital readmissions
 - off-label use of antipsychotics
 - medication errors
 - falls and fall assessments
 - pressure ulcers
 - pain management, and more

Contact:

Lindsay Schwartz, PhD
NCAL Director of
Quality, Workforce
lschwartz@ncal.org

www.ncalpso.org

Summary

- ✓ You are already collecting data
- ✓ Referral Sources are making decisions based on your information
- ✓ Use LTC Trend Tracker as a resource

Contact Info

- ✓ Peggy Connorton
- ✓ pconnorton@ahca.org
- ✓ Help@ltctrendtracker.com