



AHCA/NCAL BRONZE QUALITY AWARD

BEGIN YOUR QUALITY JOURNEY

Presented by the Health Care Association of New Jersey and hosted by the Health Care Association of Michigan & Michigan Center for Assisted Living, in partnership with other AHCA/NCAL state affiliates

Program to be held via Zoom ❖ NOVEMBER 6 & 13, 2024 ❖ 2 - 4 p.m.

WORKSHOP DESCRIPTION

If your organization has thought about participating in the AHCA/NCAL National Quality Award program, this is your opportunity to complete the Bronze Award application from beginning to end with coaching support along the way from our expert facilitator.

This workshop is about more than an award. Beside gaining a better understanding of what examiners are looking for and how to use the award criteria as an improvement tool, you will learn how to use the award process to focus, align, and accelerate your performance excellence efforts - becoming a high-performing organization.

ABOUT THE AWARD

The Bronze Award - Commitment to Quality, is the first level in your performance excellence journey. The goal of this award is to provide applicants with the tools and resources they need to achieve performance improvement.

SUGGESTED PARTICIPANTS

Suggested participants for this workshop are administrators or executive directors and directors of nursing, admission coordinators, other leadership team members, and owners. A team approach is the most effective method to develop your application in a manner that makes it your "management document," and not just an award application.

CONTACT HOURS

NHA: This program has been submitted (but not yet approved) for Continuing Education for 4 total participant hours from NAB/NCERS. Contact marygettel@hcam.org for further information.

AFC & CALD: This continuing education activity is appropriate for adult foster care providers and certified assisted living directors for a recommended maximum of four clock hours of professional development.

LEARNER OBJECTIVES

1. Understand the AHCA/NCAL Bronze Quality Award process.
2. Gain an understanding of the value of participating in the Quality Award process.
3. Go "behind the scenes" of the assessment process to understand what examiners are looking for and why this is important - beyond an award application.
4. Understand the technical requirements and policies of the Bronze Quality Award process.
5. Understand how quality improvement activities build a culture of continuous improvement and high-performance work teams.
6. Write the draft of your organization's Bronze Quality Award application.

Please be sure to have your IT department add @swoogo.com and @hcam.org to your "whitelist" / "add to safe senders" so that our email correspondence gets through your server and does not end up in junk mail.



The AHCA/NCAL National Quality Award Program
Inspiring Excellence Since 1996

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Registration will close Friday, October 20



FACULTY

Cathy Bergland is the lead consultant for CB Leadership Group, an organization focused on leadership development, intercultural competence, and performance excellence. Cathy has more than 35 years of experience in older adult services, serving at Presbyterian Homes & Services in various facility- and corporate-based functions. She also has 15 years of experience with the Performance Excellence Criteria with both the state of Minnesota and AHCA/NCAL, where she is a judge, trainer, and examiner.

VIRTUAL EVENT

This workshop will be held virtually on Zoom over a series of sessions on November 6 & 13. Participation in all sessions is required. Sessions will be held from 2 - 4 p.m. Participants will be required to participate with video and audio.

BEFORE THE WORKSHOP

- Review your Bronze application and have a copy with you.
- Review the eligibility requirements in the 2025 Bronze Criteria and Application document to ensure you are eligible to apply.

AWARD ELIGIBILITY

- Providers who are or will be members in good standing with AHCA or NCAL at the time of application are eligible to apply. Those who are members in good standing at the time of award notification are eligible to receive the award and the associated feedback report.
- Skilled nursing facilities, assisted living communities, campus settings.
- Campus settings with multiple levels of services may elect to apply for the entire campus as one or may elect to apply independently for each level of service.
- Skilled nursing facilities must have completed at least one Medicare/Medicaid survey.
- Providers who are not members in good standing with AHCA or NCAL at the time of application are not eligible to apply. Those who are not members in good standing at the time of award notification are not eligible to receive the award and the associated feedback report.
- Skilled nursing facilities that have been cited for a regulatory deficiency at the Immediate Jeopardy level or Substandard of Care level in any survey during the past three calendar years are not eligible to apply.

IMPORTANT INFORMATION

- Registration is limited to AHCA/NCAL members
- Registration is non-refundable, however substitutions are allowed up to 48 hours before the program
- Participation in this workshop does NOT guarantee award/renewal receipt by AHCA/NCAL
- Registration fee of \$200 for a facility includes two participants. If you would like to request additional participants, please contact michelle@hcanj.org.

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